# State of the Sector: Recent Trends and Canada's Current Market Position

Languages Canada Annual Conference | March 2022

# BONARD

#### **BONARD** About Us

# **Empowering growth.**

Established in 2007, BONARD is a market research and strategic development firm specialising in international education and student accommodation. We leverage our global knowledge and connections to help clients grow in this vibrant market.

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Offices



56 Specialists



**521** Projects conducted

# Our memberships.









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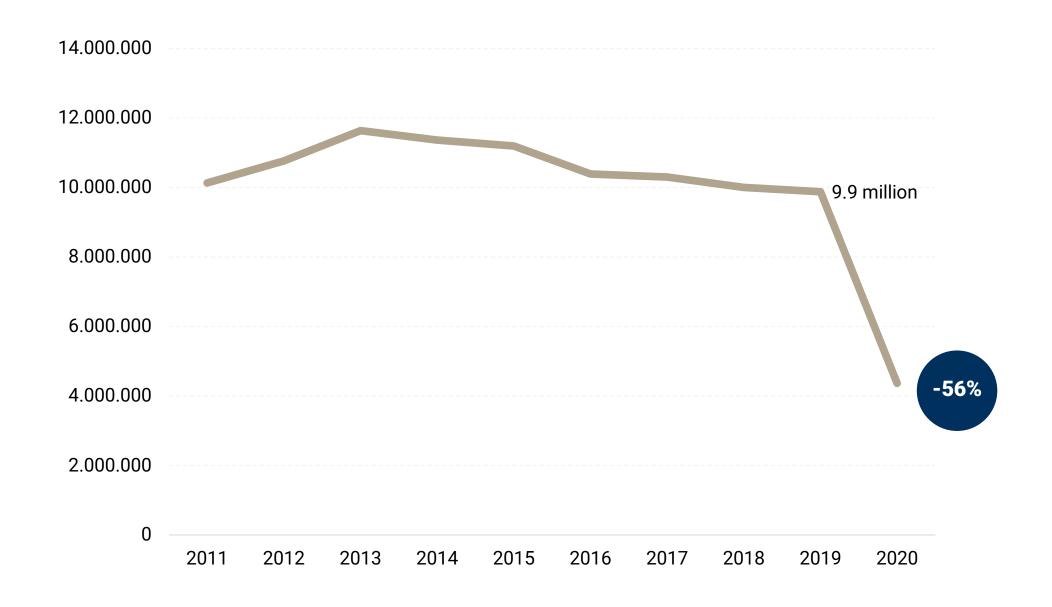






# International Student Mobility: Student Weeks







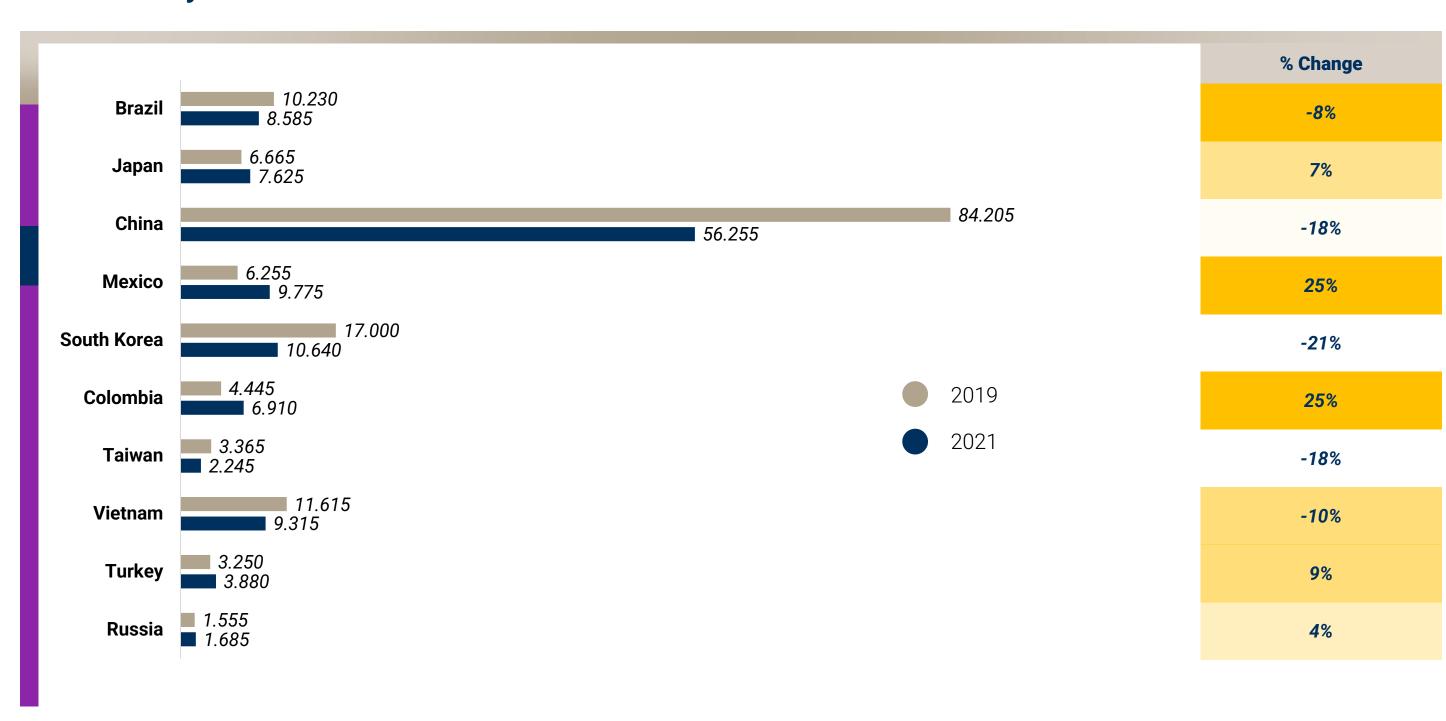
17% of all ELT students chose Canada in 2020

19% of student weeks globally were spent in Canada in 2020

# Canada: Top Source Markets

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### **IRCC: Study Permit Holders**



Source: IRCC, 2022

# Canada: Growing Source Markets in 2021 (IRCC)

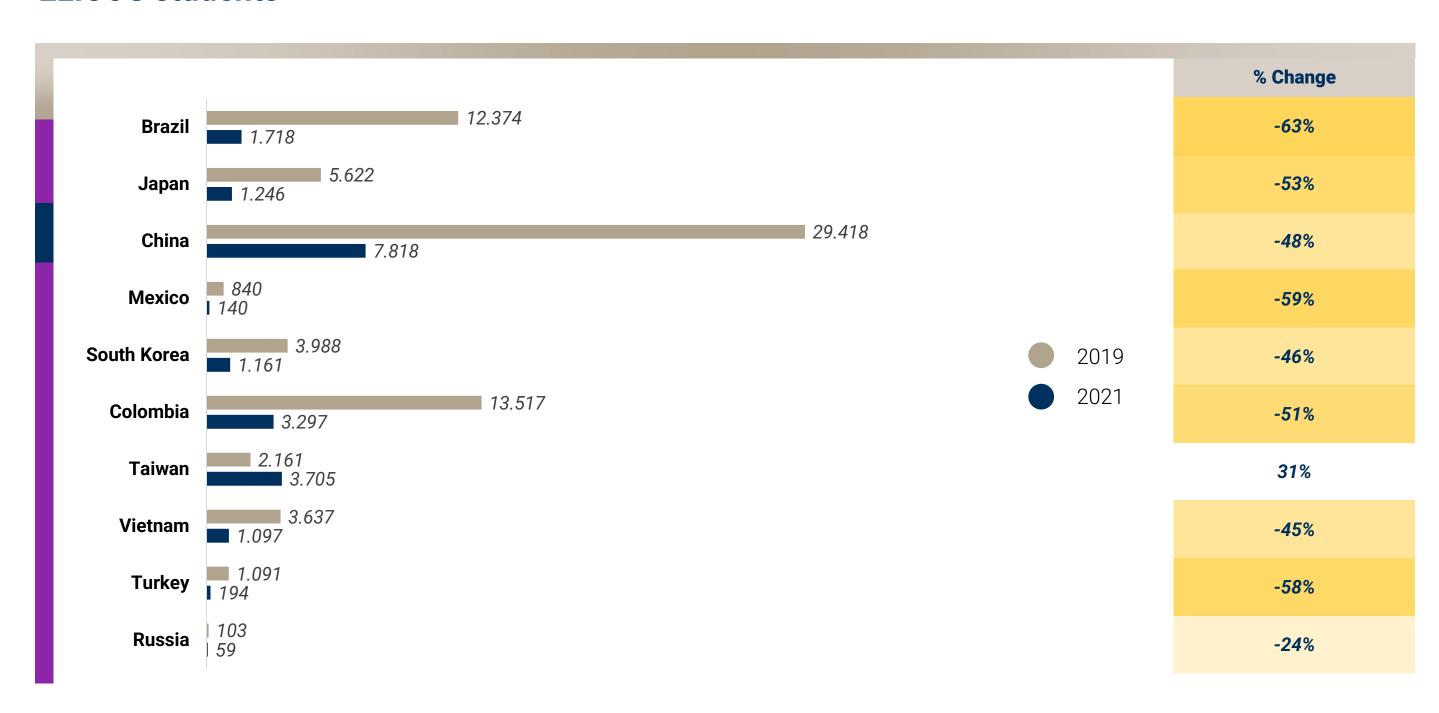




Source: IRCC, 2022

## Australia: Selected Source Markets in 2021

#### **ELICOS students**



**Source:** DESE 2022

# Canada: Top Source Markets for Member Programs in 2021





**2022 Languages Canada Annual Survey preliminary data** 

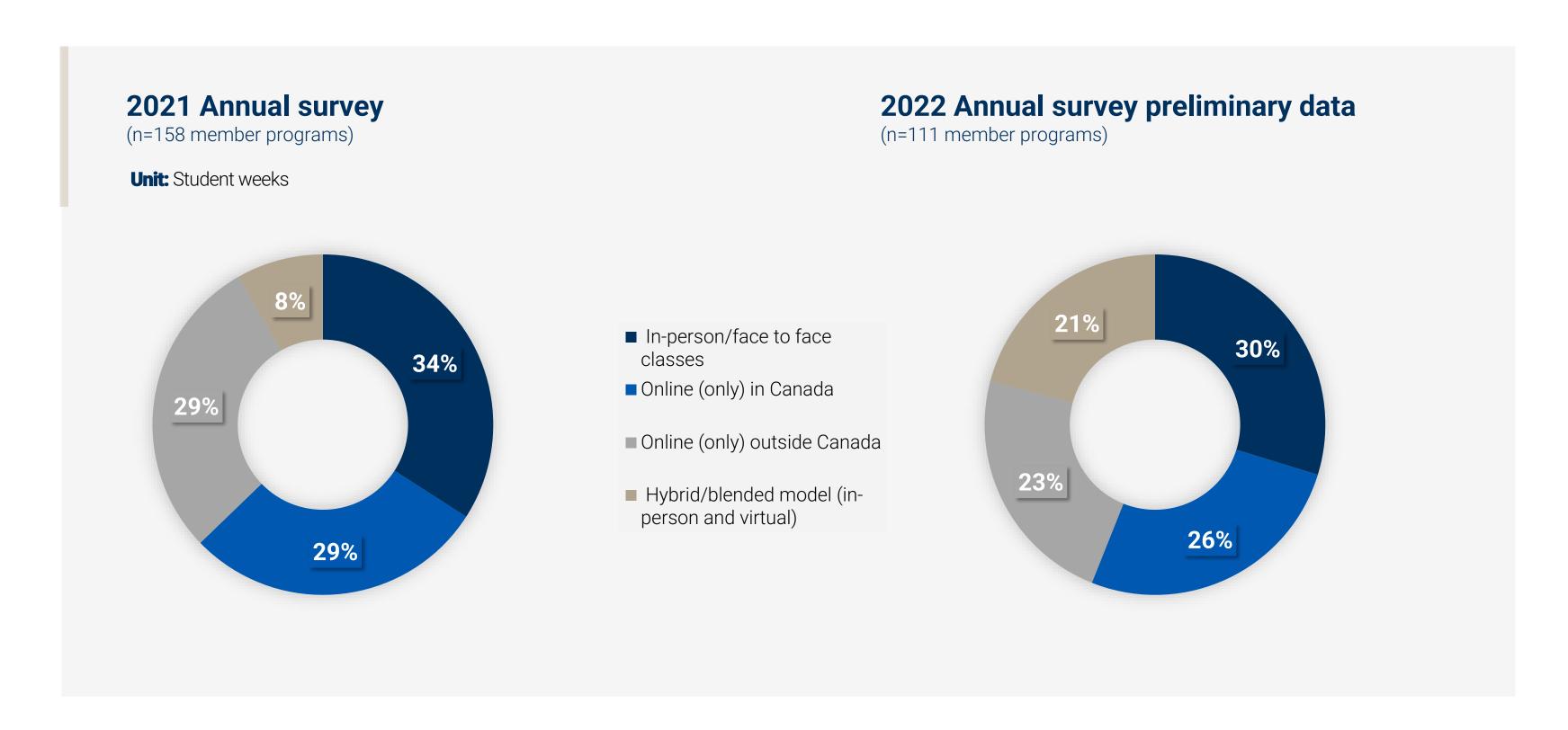
Top 5 source markets for member programs in 2021

Japan Colombia China Mexico Brazil

**Source:** Languages Canada 2022

# **Delivery methods:** 2021 Preliminary Findings

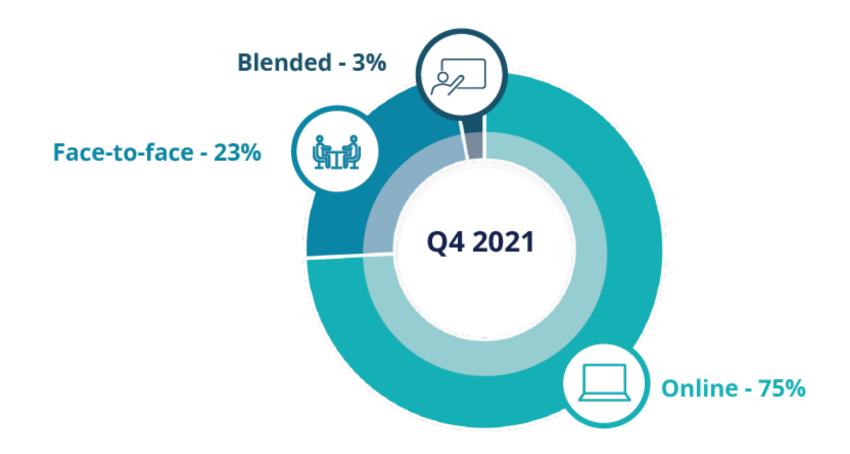




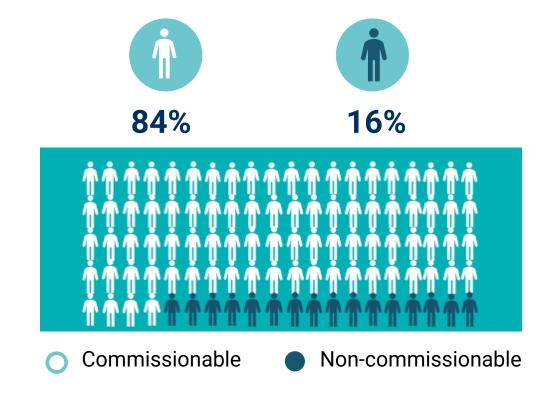
**Source:** Languages Canada 2021-2022

# **Destination Comparison:** Australia

#### **Delivery methods per quarter**



#### Students by booking source per quarter

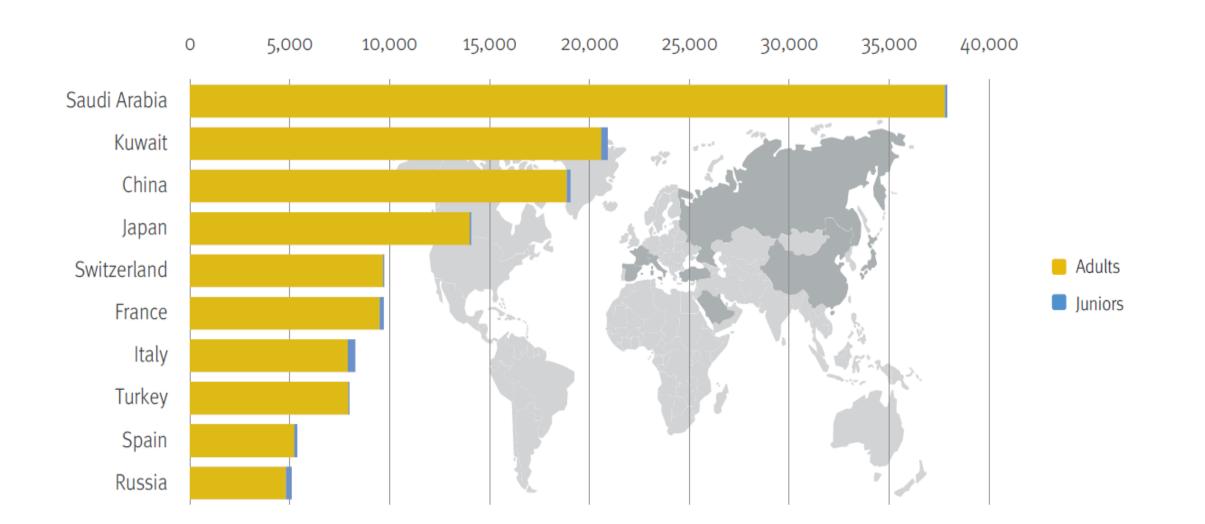




# **Destination Comparison:** UK

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English UK Student weeks by age group and source country (top 10 markets) in 2021



#### Student weeks by booking source per quarter



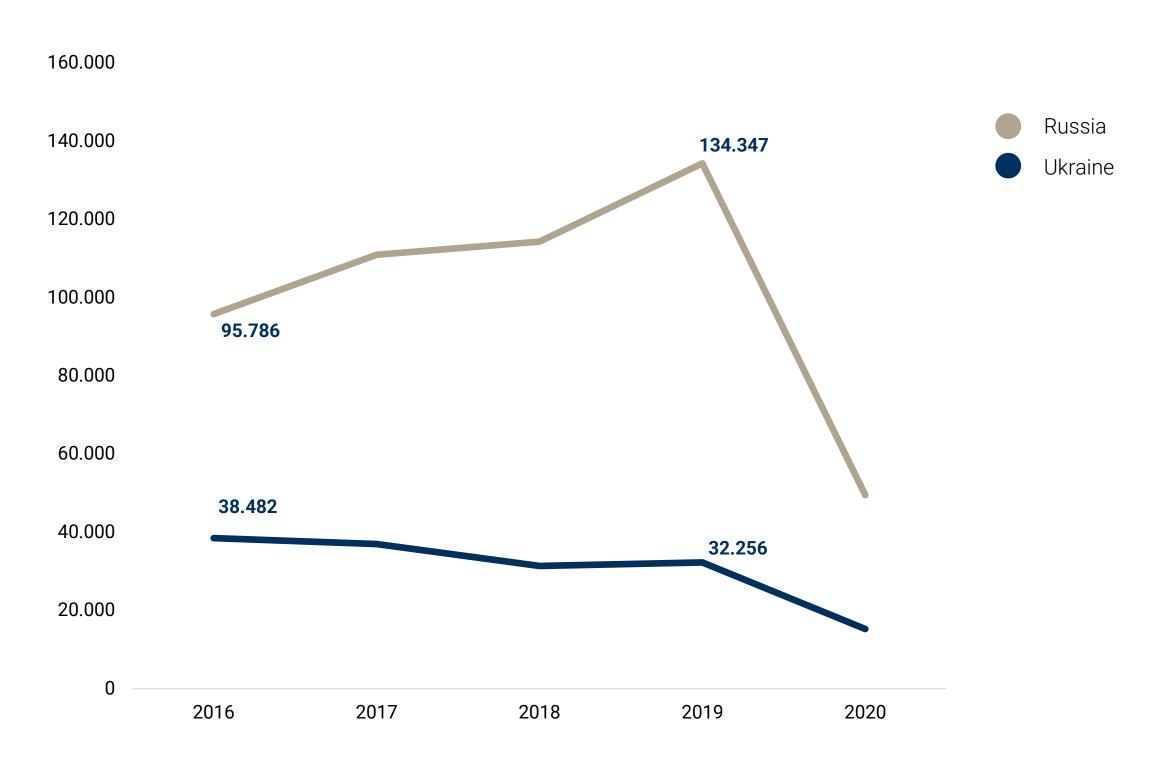


Source: English UK, 2022 Quarterly Data Cohort

### Selected Markets: Ukraine and Russia



#### **Unit: Student weeks**





27%
of all student weeks from
Ukraine were spent in Canada
in 2019

9%
of all student weeks from
Russia were spent in Canada
in 2019

Source: BONARD, 2021

# **Canada vs. Competitive Destinations**



	International strategy	Study campaigns	Student visa regulations
Canada	Building on Success: International Education Strategy 2019-2024	EduCanada	Study permit - CA\$150 Average visa processing time 11 weeks  Visitor visa - CA\$100 Average visa processing time 67 days
UK	International Education Strategy (2021 update) Supporting Recovery, Driving Growth	Study UK Great Britain Campaign English with Confidence	Student visa Tier 4 (apply from outside the UK) - £348  Short-term student visa (6 months) £186  Visitor visa - £95  Extended visa validity periods for those unable to travel during the pandemic and students already in the UK are allowed to apply for new visas without having to leave the country  Average visa processing time – 3 weeks
Australia	Australian Strategy for International Education 2021- 2030	Study in Australia Study Australia Partnership (Study NSW)	International students need the Subclass <b>500 Student visa</b> to study in Australia (unless exempt), which costs from <b>AU\$630</b> Average visa processing time 2.8 weeks <b>Visitor visa - AU\$145</b> Average visa processing time 2.6 weeks

Source: Individual destinations, 2022

# Canada vs. Competitive Destinations: ELT Associations' Initiatives

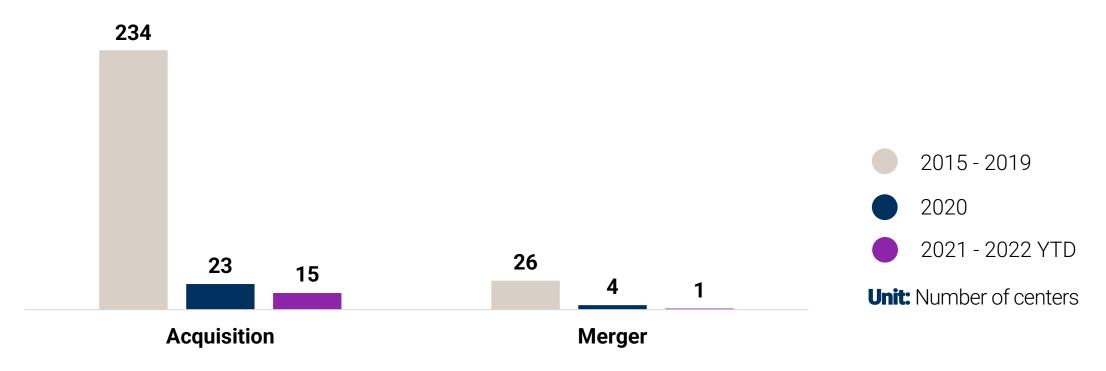


	Canada	The UK	Australia
Research- and data-driven outcomes	State of the Sector research (2021)	<ul> <li>Road to Recovery: English UK Covid-19 impact report</li> <li>Quarterly intelligence cohort</li> </ul>	<ul> <li>Quarterly ELICOS report</li> <li>Covid-19 economic impact</li> <li>Future of ELICOS interim report</li> <li>2022 Action Research in ELICOS Program</li> </ul>
Marketing	<ul> <li>Virtual fairs</li> <li>A series of online marketing campaigns</li> <li>Inbound trade mission with Brazilian education agents</li> <li>Marketing activities and direct subsidies to members</li> </ul>	<ul> <li>Initiative for project to fund the delivery of tailor-made online courses for English teachers' language</li> <li>Antiracism, The Environment and English UK: UK Survey among members</li> <li>English UK Summit – virtual international event</li> <li>StudyWorld Online</li> </ul>	<ul> <li>Industry event: Reconnecting with Australia: Engagement Strategies Post-border Reopening</li> <li>Monthly CEO updates</li> <li>Quarterly webinars on Quarterly Intelligence Cohort</li> <li>Action Research in ELICOS workshop for 2022</li> </ul>
Support for students/providers	<ul> <li>Marketing strategy and initiatives to reallocate CanExport funding</li> <li>Student/provider support - advocated to help students to get the vaccine in Canada (2021)</li> <li>Push for work rights for language students</li> <li>Study Safe Corridor</li> <li>Participation in ICEF Berlin</li> </ul>	<ul> <li>Increasing visa flexibility for stays of up to six months, following extended lobbying by organisations including Englis UK</li> <li>Relaunched professional qualifications for ELT centre staff</li> <li>English UK's campaign to keep ID card travel for ELT students</li> </ul>	<ul> <li>Call for an indicative date on border reopening and</li> <li>the return of international students</li> </ul>

Source: English Australia, 2022, English UK, 2022; Languages Canada, 2022

## **Lingering Effects of Pandemic:** M&As in ELT





#### ELT: ILSC, ELS and Berlitz reveal merger



- M&A activity sank to the lowest level seen since BONARD began measuring transactions in the sector in 2015.
- More joint marketing activity and strategic alliances are predicted, perhaps best represented by the recent merger of ILSC Education Group, ELS, and Berlitz Corporation into Language Education Holdings.

**Source:** BONARD, 2022

# Canada: Student Housing Market Overview



VS



Homestay

Residence

# **Destination Marketing:** English Language Initiatives and Partnerships



Study English with confidence at an accredited UK language centre

#### **English UK:**

'English with Confidence' campaign



#### **Study World**

Event organized by English UK

# **Destination Marketing:** Inbound Trade Missions

#### **Languages Canada:**

Fam tour for agencies



Studying in Canada Language Educa



#### **Languages Canada:**

Inbound Trade Mission with Mexican Agencies

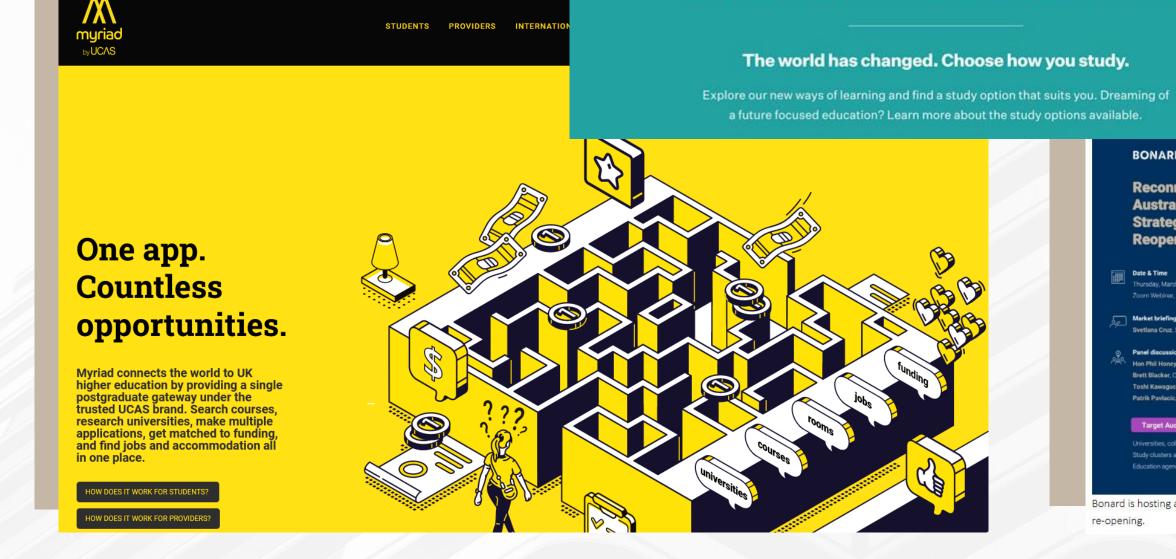


# **Destination Marketing:** Digital Marketing



#### UK:

One-stop shop student app



### **New Zealand:**

'International student dedicated web

government bodies prepare for the return of international students. Join this

from Australia's current and future engagement strategies

For more information, please contact:

session to learn about the most recent market insights and how you can benefit

together executives from Australia's leading international education peak bodies who will elaborate on their engagement plans and upcoming initiatives.

#### Australia:

Webinar series



**Reconnecting with Australia: Engagement Strategies Post-border** Reopening

LEARNS HERE. THERE. EVERYWHERE.

Bonard is hosting a panel discussion webinar this Thursday 3rd March from 2-3pm on engagement strategies with Australia post our borders re-opening.

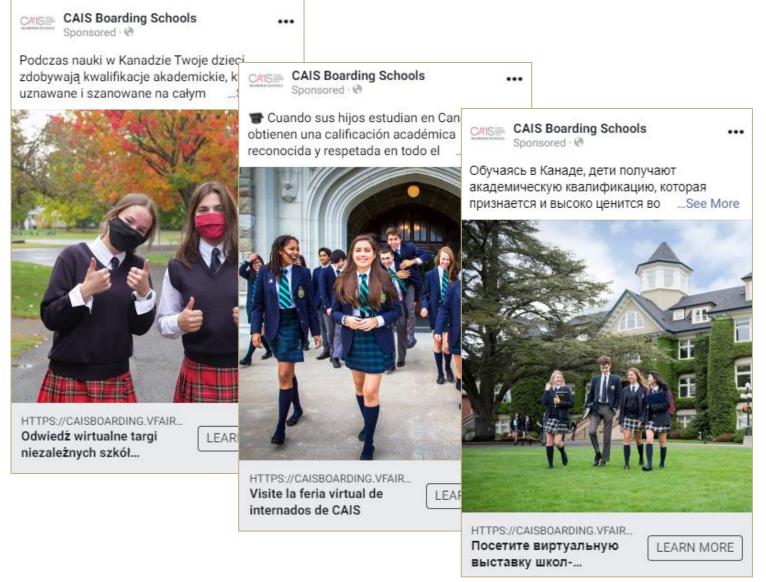
# Digital Destination Marketing Solutions: Virtual student fairs





- Performance marketing
- Media placement
- Performance marketing non-Western platforms
- Data derived from long-term presence in the source markets and regular research exercises conducted
- Familiarization with product and understanding institution's objectives
- Our analysts and marketers work together to provide a complex service – strategy, intelligence, execution, and reporting

4,547 568 26,462,020 400,254 1,513 lmpressions total total interactions ads



Source: BONARD, 2021

**Education - predominantly on-site** 

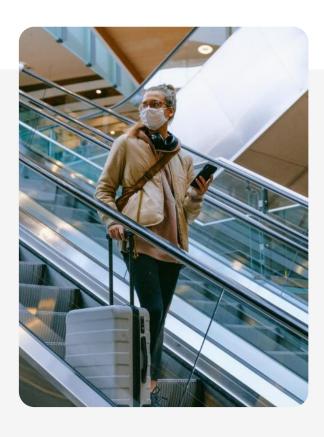
> Demand - incremental increase

- > Marketing more options for online
- > Destinations preferences will shift

- > HR & Accommodation supply shortage
- > Pricing & Inflation ELT timing

# **International Student Mobility:** Market Temperature











**Strong rebound predicted** 

- Future student flows: Growth mostly driven by Asian and LATAM countries; increasing intraregional mobility within Asia
- More students, but shorter or same course duration, i.e. student weeks are likely to continue declining

#### **Diversity in delivery modes**

- Continuous online delivery

- **Smart recruitment**
- The number of source markets driving growth is decreasing
- Joint marketing
- Customer acquisition costs optimisation
- Future growth in Tier 2 and Tier 3 markets

#### **Increased student support**

- Changing demographics: Students will get increasingly younger – development of education roadmaps
- Specialized products for students

**Note:** Information based on the recent research provided by BONARD, recent conversations with ELT providers and education agencies

Source: BONARD, 2022

# Market Monitor

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#### Come see us

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