

T.I.P the balance for authentic connections.

Building on opportunity for choice, collaboration, and re-connection.



Agenda

Part A

Meet the presenters

The importance of human connection (and choice)

The impact of experience

Time for reflect

Moving away from traditional to Trauma-Informed

Part B

Introduction to Trauma-Informed Practice (T.I.P)

The importance of T.I.P

Trauma-Informed Principles

Strategies at the personal, practice, and organizational level

Call to action





The Importance of Human Connection

Human beings are social species, wired to connect.

Human connection makes you feel heard and understood and gives you a sense of belonging.

During an authentic human connection, people exchange positive energy with one another and build trust.



What Human Connection Is NOT:

It is not perfect and comfortable.

It is not digital.

It is not an exchange of information.

It is not one-sided.

It does not take place in bubbles.

Human Connection is not proximity.

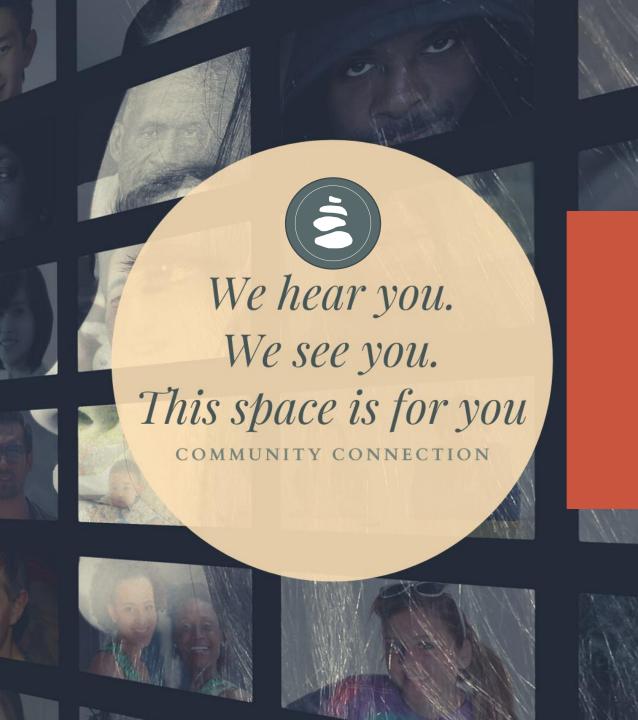
What Human Connection IS:

Something that can be cultivated and practiced.

It is risky.

It is sharing the gift of presence.

Human Connection is active.



Connection Counts

Trauma is about broken connections.

Connection is broken with the body/self, family, friends, community, nature, and spirit.

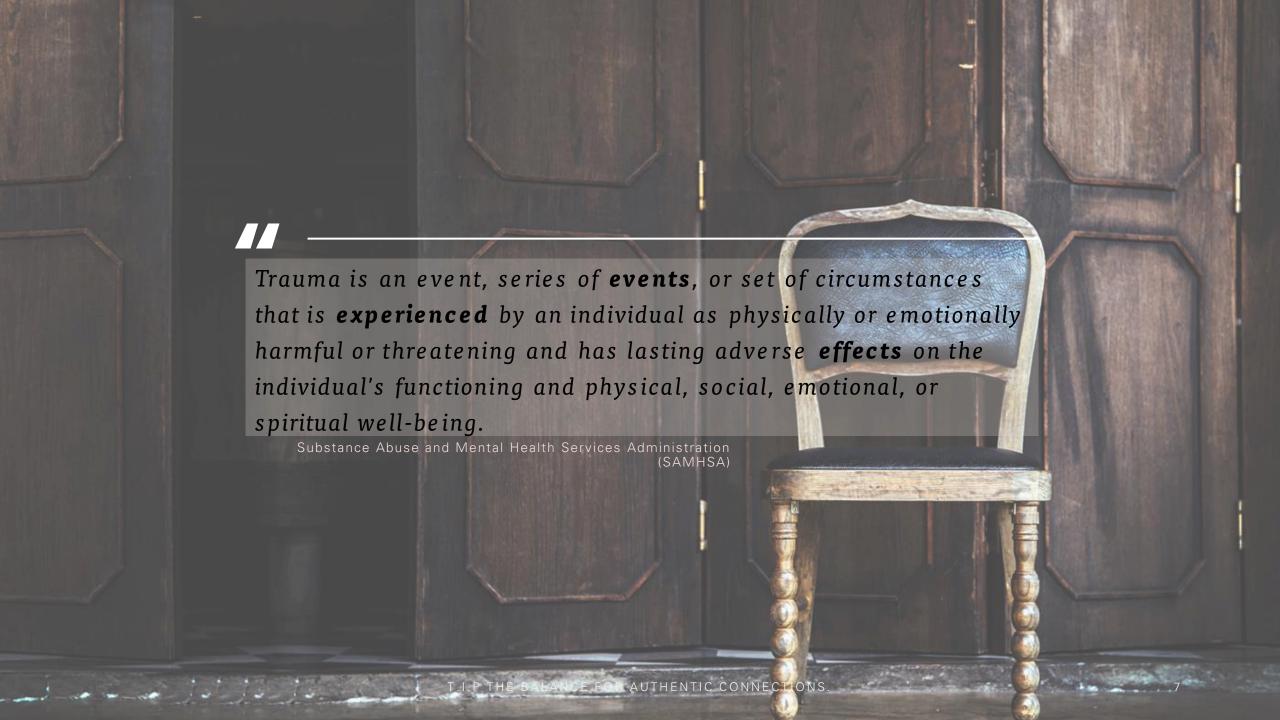
Healing trauma is about restoring these connections.



Our Body's Reaction

Stress affects all systems of the body including the musculoskeletal, respiratory, cardiovascular, endocrine, gastrointestinal, nervous, and reproductive systems.







Understanding Trauma

Trauma is pervasive.

Trauma is not an event, in and of itself.

For an event to be considered traumatic it must involve the individual's perception of the event as severely physically or emotionally threatening and must impair the individual's functioning.

Complex

Far reaching & long-lasting impact

Manifests in unique ways

Affects how an individual approaches support



Types of Trauma







Acute Trauma

 Event that occurs at a particular time and place and is usually short-lived.

Chronic Trauma

 Experiences that occur repeatedly over long periods of time

Historical Trauma

• The collective and cumulative trauma experienced by a particular group across generations still suffering the effects

Brain-Gur Connection

Prefrontal Cortex: Thinking Brain

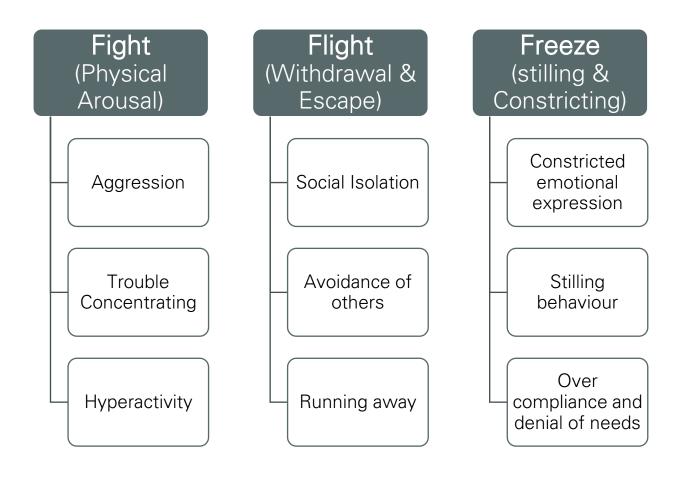
Rationality – body control, play,
empathy, positive relationships,
reflection, consequences, language,
reasoning, control
"the wise leader"

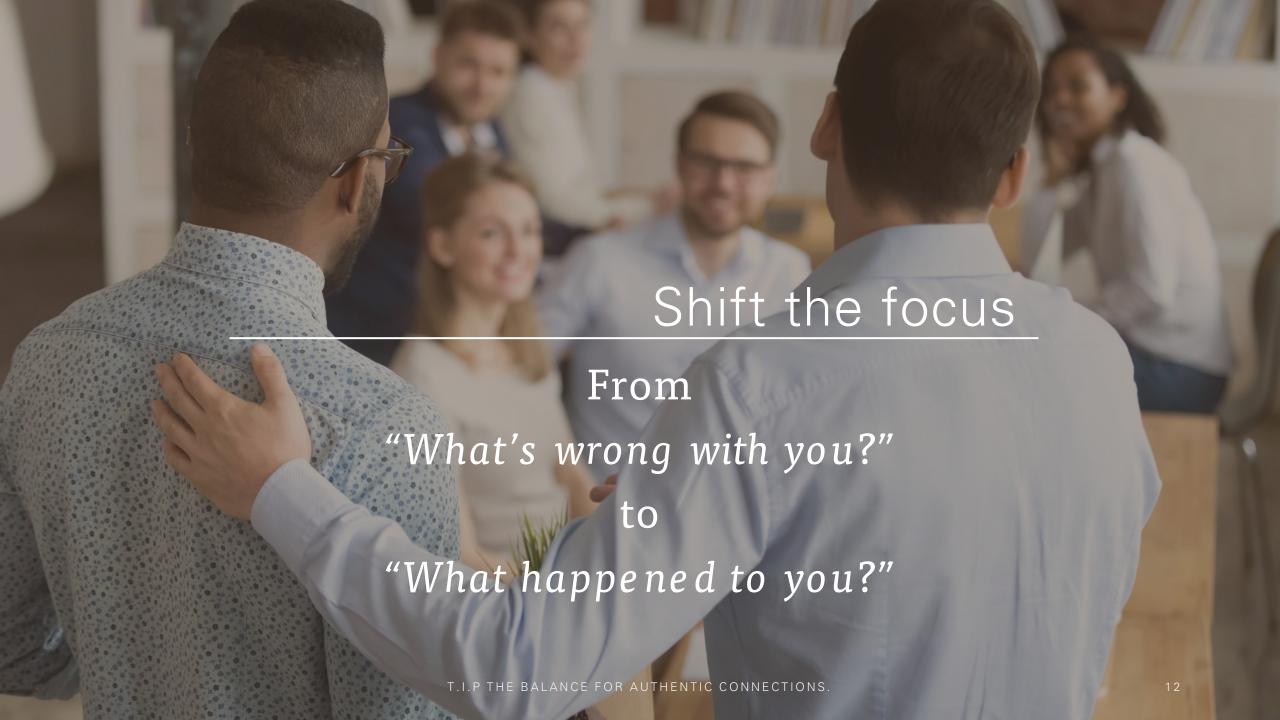
Amygdala: Fear Center

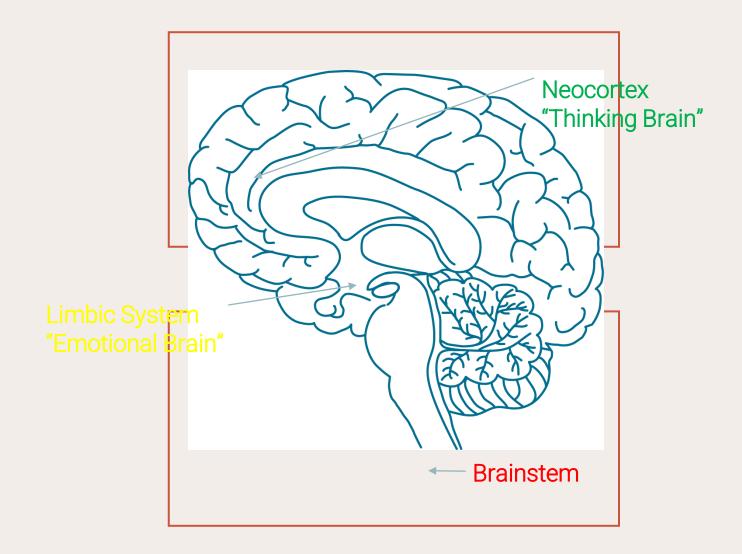
Emotionality/Irrational Thinking – fight, flight, freeze, collapse, big emotions, anger, fear, anxiety, survival, etc.

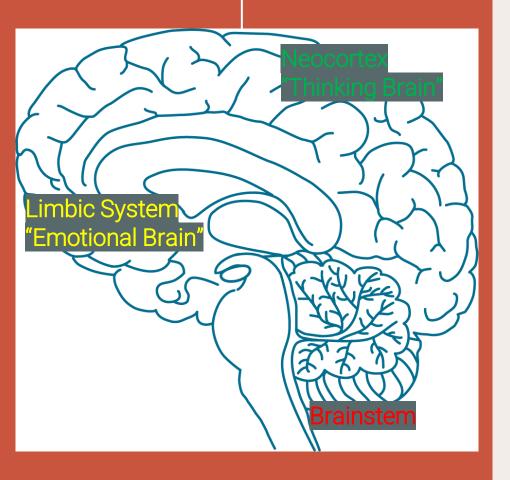


3 Primary Categories of Response





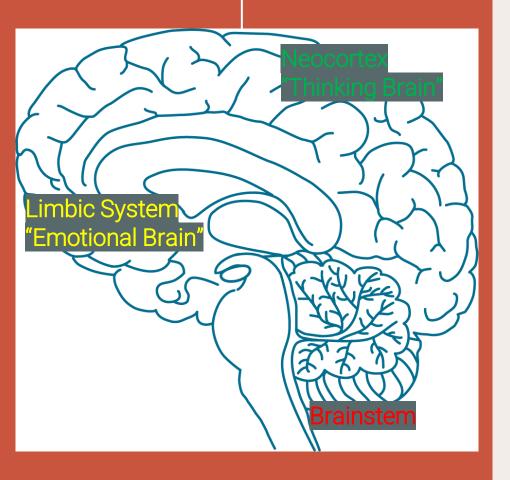




Our Brain's Stress Response System

- The amygdala senses threat and sets off the alarm (limbic system).
- Thinking brain assesses the situation.

- Thinking brain goes off-line. Emotional brain activates fight or flight response.
 - 1. down
- Thinking brain helps shut off the alarm and helps us to calm down.



Trauma & Our Brain's Response System

- An experience becomes TRAUMATIC when it overwhelms our system for responding to stress.
- The emotional brain continues to sound the alarm and send messages to fight, flight, etc for prolonged states.

- Energy is utilized for the employment of safety measures – which impacts our ability to be increlationship with one another. (highly defensive / anxious)
- Movement towards Protection vs. Connection (survival)



What are Triggers (Trauma-Response)?

Reminders of past traumatic experiences that automatically cause the body to react as if the traumatic event is happening again in that moment.

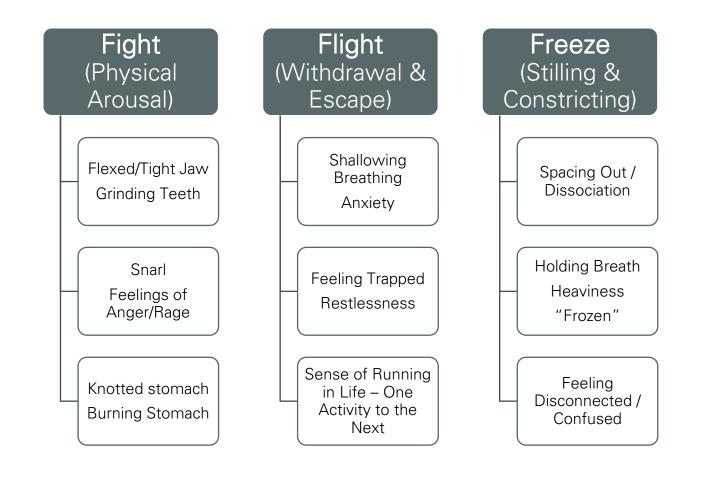
Responses can appear confusing and out of place and be misunderstood by others.

- Loud noises
- Physical touch
- Threatening gestures
- Authority figures and limit-setting
- o Chaos or uncertainty
- o Particular spaces (e.g., areas that are less monitored)

- o Changes in routine
- Witnessing violence / shouting between others
- Emergency vehicles and police or fire personnel
- o Certain smells
- o Particular times of the year



Just 'Outside Your Window of Tolerance'?





Signs and Symptoms of Trauma:

Young / Adolescent Children

- Fear, anxiety, worry
- Changes in sleeping and eating
- Difficulty separating from caregivers (may display attachment behaviours to reconnect – crying, holding on)
- Regressed behaviors (losing speech, wetting the bed)
- Reenacting aspects of the traumatic event in play (a way to make sense of / depersonalize the experience)
- Over- or under-reactions to situations in the environment (e.g., sudden movements, loud noises, physical contact)

<u>Adults</u>

- Fear, anxiety, worry
- Concerns about how others will view them after the event
- Shame, guilt, responsibility, embarrassment
- Withdrawal from interpersonal relationships (peers, family, colleagues)
- Avoid reminders of the event
- More intense mood swings
- Decline in work performance
- Increase in risk-taking behaviors (e.g., alcohol/drug use, sexual behaviors, fights, self-harm)



What Impact Our Experience of Trauma?

Individual Factors

- History of previous exposure to trauma (Racial / Intergenerational)
- Age of exposure
- Gender
- Cognitive ability
- Self-efficacy
- Biological factors (e.g., flexibility in thinking, emotional regulation)

Environmental Factors

- Nature of the traumatic event
- Proximity to the traumatic event
- Culture and ethnicity
- Level of social support
- Quality of interpersonal relationships, mental health of those in sphere, and prolonged exposure to other's trauma (vicarious trauma)
- Health of the broader community



Trauma's Impact on Our Functioning?

Relationships: trouble trusting others; increased risk for being victimized or victimizing others; difficulty forming safe, healthy relationships

Emotional Regulation: trouble identifying and managing feelings; may alternate from extreme reactions to numbness

Behavior: aggressive, defensive, or disconnected in response to triggers; risky behaviors such as self-harm, running away, substance abuse, unsafe sex, involvement in violence

Cognition: trouble paying attention to the present; difficulties with concentration, learning, memory, problem-solving, and reasoning – attention is paid to safety-seeking.

Dissociation: disconnect from the present moment to manage overwhelming internal states; appears as lacking emotion or daydreaming; trouble engaging in relationships in the present

Self-concept and Future Orientation: low self-esteem / self-image; hopelessness and lack of control.



Other Long-Term Impacts of Trauma?

- Hypertension / Cardiovascular Disease
- Post-traumatic Stress (response vs. disorder)
- Hypervigilant States (scanning for threats in the environment)
- Concentration and Memory Issues (dissociation as a way to 'go-on')
- Sleeping Issues (sleep is a parasympathetic experience: "rest + digest" state)
- Weight Fluctuation (food as a way to comfort + assert control in excess / restriction)
- Substance-Misuse (a reliance on substance to support avoiding, suppressing, or processing traumatic experiences)
- Anxiety / Depression

Moving Away From Traditional to Trauma-Informed

Traditional (Non-Informed)

- Silos
- Judgmental
- Compliance / Obedience
 - Power-Over
 - Reactive
- Dominant-Culture POV

Trauma-Informed

- Shared / Collective-Consciousness
 - Curious
 - Empowerment / Collaboration
 - Power-With
 - Proactive
 - Cultural-Humility POV

POWER OVER **JUDGING** PEOPLE NEED FIXING FIRST OPERATE FROM THE DOMINANT CULTURE PEOPLE ARE OUT TO GET YOU NON TRAUMA INFORM HELPING COMPLIANCE/OBEDIENCE NEED-TO-KNOW BASIS FOR INFO PRESENTING ISSUE "US AND THEM" FEAR-BASED PM HERE TO FIX YOU PEOPLE MAKE BAD CHOICES BEHAVIOR VIEWED AS PROBLEM GOAL IS TO DO THINGS THE 'RIGHT' WAY PRESCRIPTIVE PEOPLE ARE BAD CONSIDER ONLY RESERCH AND EVIDENCE

POWER WITH

YOUR BRAIN IS 'PLASTIC'

OBSERVING

PEOPLE NEED SAFETY FIRST

CULTURAL HUMILITY

PEOPLE CAN LIVE UP TO THE TRUST YOU GIVE THEM

MULTIPLE VIEWPOINTS

LEARNING

"IT MAKES SENSE"

EMPOWERMENT/COLLABORATION

TRANSPARENCY AND PREDICTABILITY

WHOLE PERSON AND HISTORY

WE'RE ALL IN THIS TOGETHER

BEHAVIOR AS COMMUNICATION

EMPATHY-BASED

SUPPORT HEALING

PARTICIPATORY

PEOPLE WHO FEEL UNSAFE DO UNSAFE THINGS

BEHAVIOR VIEWED AS SOLUTION

WHAT HAPPENED TO YOU?

RESPECT

GOAL IS TO CONNECT

CHOICE

PEOPLE ARE DOING THE BEST THEY CAN

CONSIDER ALSO LIVED EXPERIENCE

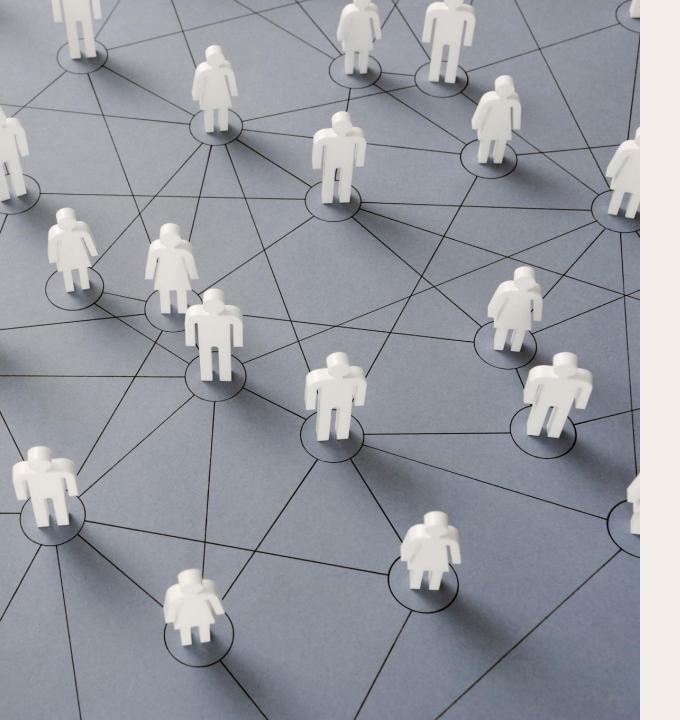
TRAUMA INFORMED CARE



Time for Reflection and Questions

- What is your reaction to the information so far? Did anything surprise you?
- What type of training on trauma and trauma sensitivity does staff receive?
- How does the school support sustained understanding of trauma concepts and trauma-informed practice?
- What processes are in place to support staff on an ongoing basis?
- How is self-care being encouraged?







Working together to empower transformation and wellness.

Let's Stay Connected

www.wellnessandlearning.me wellness@guard.me



T.I.P the balance for authentic connections.

Building on opportunity for choice, collaboration, and re-connection.

PART B





What is Trauma-Informed Practice (TIP)?

Trauma-Informed Practice is a strengths-based framework grounded in an understanding of and responsiveness to the impact of trauma.

It emphasizes physical, psychological, and emotional safety for everyone, and creates opportunities for those impacted by trauma to rebuild a sense of control and empowerment.

Realizing

Recognizing

Responding

Resisting

Why is TIP Important?

Toxic Stress and Trauma affects individuals and families not only at home, but also at work.

It can zap energy and concentration, reduce the capacity to engage with colleagues and work effectively, drain productivity, and diminish creativity and optimism.

Physical or mental pressures such as childhood trauma, domestic violence, homelessness, emotional abuse, death of a loved one, or other destabilizing issues such as a pandemic can affect how they feel about themselves and their environment and interfere with their ability to do their jobs well.



Six Guiding Principles of TIP?

Safety - Throughout the organization, employees (and the people they serve) feel physically safe and psychologically safe. Managers and supervisors are supportive of workers and create an inclusive environment.

Trustworthiness and Transparency - Leaders communicate openly and regularly with employees about decisions affecting them and the organization, and employees are never surprised by company decisions - with the goal of building and maintaining trust among staff and with clients.

Peer Support - Workers at all levels treat each other as human beings, who all have experiences directly / indirectly with some toxic stress and/or trauma – and they respect and honour each other's experiences.

Collaboration / Mutuality - The organization recognizes that everyone has a role to play in a trauma-informed approach, no matter their level of seniority or power.

Empowerment, Voice, and Choice - Individuals' strengths and experiences are recognized and nurtured. Employees and clients have opportunities to use their voice and feel comfortable doing so. Employees are encouraged and have opportunities to speak up and raise issues and challenges.

Cultural, Historical, and Gender Inclusion - Responsive to the racial, ethnic, and cultural needs of employees.



Critical-Reflection in TIP?

Reflection allows for greater self-awareness about one's unique strengths and limitations, for better being equipped to face challenges, solve problems, make decisions, and predict the outcomes of those decisions.

Reflective practices are an essential part of developing a healthy habit of reflecting on what happens either at personal or community levels.

Self-reflection is at the core of self-awareness. Awareness empowers self and self-awareness is directly related to emotional intelligence, making it easier to identify what one's stressors are and use this information to build effective coping mechanisms.

Variations in the use of critical reflection can be introduced through, for example:

- the combinations of people participating in the critical reflection (eg. different roles or connections to the same experience or issue);
- time (eg. one single incident that occurs on a regular basis; a specified time period, such as six months or at the end of each week).



What, So What, Now What?

What?

Descriptive Level of Reflection

What Happened? Description, Facts

So What?

Theory and Knowledge Building

What did the experience mean?
Interpretation
The feelings involved
What was learned?

Now What?

Action Oriented (Reflective)

Reflection

What are the next steps?
Seeing the bigger picture
Applying the lessons learnt
Planning future action



Benefits of a CR Practice to TIP?

Improved communication – through the development of self-awareness and locating 'self' - a collective consciousness can be established.

Improved relationships – An ongoing self & collective-appraisal, bringing forward conscious behaviours.

Personal / Professional Growth & Development – As relational and social beings, we learn through modeling and mirroring; when a culture of reflexive reflection is encouraged – we have opportunity for expansion,

Improved innovation and production – When people feel valued, heard, and seen; they can be empowered to be courageous, creative, and engaged!

Space for truth-telling and bearing (authenticity) – When there is space for truth-telling & bearing, it can create psychologically-safe spaces for authenticity and vulnerability; which help to create intimacy and closeness.

Critical reflection can be designed to generate a variety of learning outcomes. These include knowledge, skills, as well as attitudes, values, dispositions and behaviors.



What Are Some Barriers to TIP?

Bias - a judgement made in favour of or against a person, thing, or group.

Unconscious Bias: a judgement made without being aware that we are doing so. Both influence how we engage with others on a daily basis. Both impact our organization.

Affinity bias: The tendency to warm up to people like ourselves.

Halo effect: the tendency to believe that a person is capable and skilled simply because you like them.

Confirmation bias: the tendency for people to seek information that confirms pre-existing beliefs or assumptions.

Group think: When people try too hard to fit into particular group or culture by mimicking others holding back their own thoughts and opinions.

 This causes them to lose part of their identities and may result in loss of creativity and innovation.



What Are Some Barriers to TIP?

Stereotypes – An exaggerated belief or fixed idea about a person or group that is held by people and sustained by selective perception and selective forgetting

Poor to non-existent boundaries – When there is a culture of enmeshment (entanglement of needs); in this space typically those higher-up in the structural hierarchy are the voices being amplified.

When we plant ourselves in past or future orientation – It can be difficult to move-forward in presence if we are hunkered-down in a certain way of being; "this is how it was" or "this is how it should be"...well, WHAT IS?

Culture and power dynamics – When there is a culture of mistrust, where power is monopolized, and the collective voice can be suppressed. A culture where the implicit message is we are trying to maintain the statusquo (we've been using this system for ___ years, why change that?)

Our relationship to loss, change, or transitions – We each come to interactions with our own histories; our experiences-with and perception-of these concepts can impact our engagement with them. CR practice asks us to look at these concepts in an unflinching and honest way.



Let's Do This!

Given the broad array of age, developmental needs, and states of mental health, we will discuss practices that can be done on the personal, practice, and organizational level, in the hopes of creating a school environment where every student feels safe and supported and staff understand how trauma affects behaviour and emotions.



Supporting
Staff
Development

Creating a
Safe and
Supportive
Environment

Assessing
Needs and
Providing
Services

Building Skills

Collaborating with Students and Families

Adapting
Policies and
Procedures



Supporting Staff Development

Trauma 101

- Trauma and its impact on students and staff.
- Trauma responses and triggers (including variations by age, gender, culture).

Trauma-Sensitive Approach

- Core principles of a trauma-sensitive approach.
- Examples of trauma-sensitive practices.

Skill Building

- Social and emotional learning (e.g., self-regulation).
- Positive behavioral interventions and restorative practices.

Self-Care

- Techniques for enhancing self-awareness and mindful practice.
- Self-care strategies.



Creating a Safe and Supportive Environment: Classroom Strategies

- Establish clear, predictable routines.
- Plan for changes and transitions and anticipate student responses.
- Set clear rules and expectations and enforce them consistently.
- Use respectful language and tone.
- Adopt a positive, strengths-based approach.
- Use praise and reinforce positive behaviors.
- Present material in multiple ways.
- Provide opportunities for student choice and sense of control.
- Provide options and spaces for calming down.
- Be prepared to offer additional support when needed.
- Check your assumptions -observe, consider why a student is responding in a particular before reacting.





Creating a Safe and Supportive Environment: Recognizing Triggers Loud, chaotic environments

Physical touch

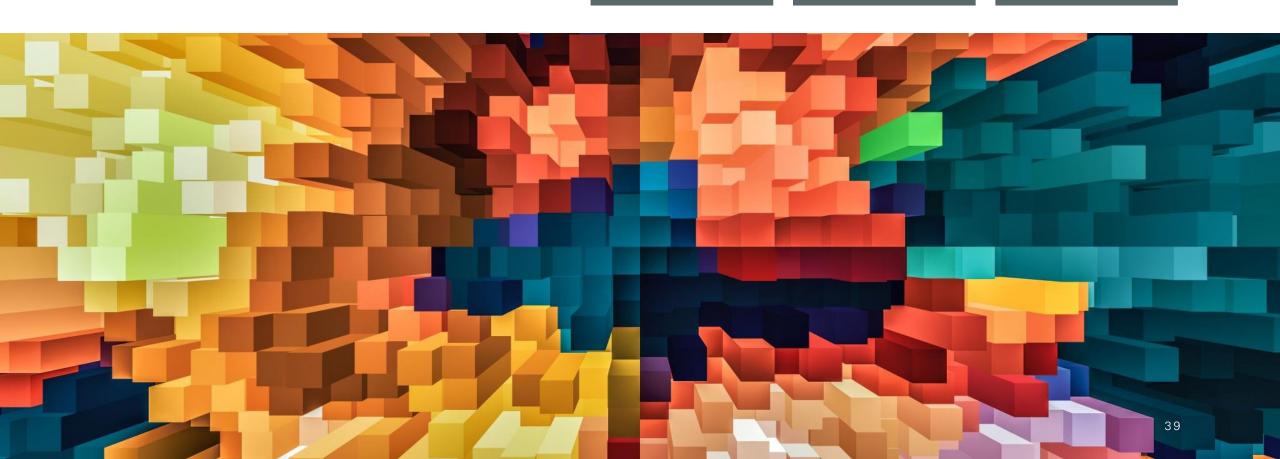
Authority figures

Limit setting

Uncertainty about expectations or transitions

Emergency responders and police

Situations that generate feelings of helplessness, vulnerability, or lack of control





Creating a Safe and Supportive Environment: Preventing and Managing Crises

Prevent

- Be aware of potential triggers in the classroom and throughout the building.
- Minimize triggers where possible (e.g., clear transitions, respectful tone, well-monitored spaces).
- Recognize early warning signs(e.g., acknowledge, listen, validate, offer choices and positive reinforcement).

Support

- Shift to non-verbal support (e.g., calm tone, body language and gestures, space) when student is in escalated state.
- Use grounding techniques to help deescalate (e.g., breathing, space, things to hold).
- Avoid arguing, directing, punishing in the moment.

Repair

- Debrief and learn.
- Reconnect and repair.
- Avoid isolation and disconnection.
- Develop plans (e.g., triggers, warning signs, what helps/hurts, safe people and places).



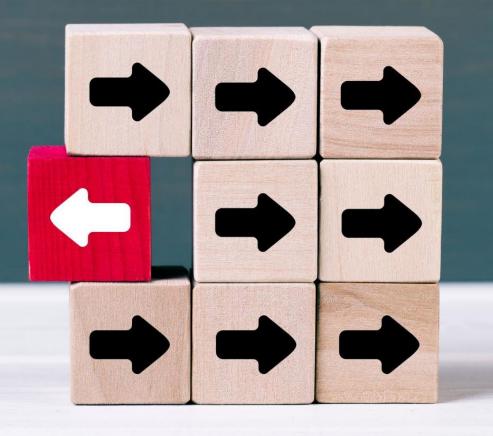
Creating a Safe and Supportive Environment: Assessing Needs and Providing Support

- Include trauma in all school-based evaluations or assessments.
- Consider the potential impact of trauma on learning, behavior, testing results, and diagnoses.
- Conduct assessments in a trauma-sensitive manner.
- Include a place for trauma-related considerations in all individualized plans (e.g., triggers, trauma responses, traumarelated supports).
- Be aware of age-, gender-, and culture-specific variations to trauma responses.
- Ensure students have access to Tier 2 and Tier 3 interventions that address trauma.
- Consider culture-specific practices for healing.
- Educate students and families about trauma and its impact.





Creating a Safe and Supportive Environment: Building Skills



- Identifying type and intensity of emotional states.
- Expanding vocabulary to describe emotional experiences.
- Identifying physical sensations associated with particular emotions.
- Understanding the context for emotions (environmental and internal factors/triggers).
- · Identifying how others are feeling.
- Learning how to modulate emotional and physiological experiences (e.g., breathing, muscle relaxation, journaling, noticing, movement).
- Learning how to express emotional experience in healthy ways.
- Strengthening executive functions (e.g., delaying/inhibiting response, decision making, anticipating consequences, problem-solving).
- Building sense of self and identity that includes positive aspects and future orientation.,



Creating a Safe and Supportive Environment: Collaborating with Families

- Encourage caregiver involvement.
- Be flexible when scheduling meetings.
- Establishing a respectful and empathic tone.
- Be aware of potential trauma reactions from caregivers.
- Anticipate potential triggers related to interactions with caregivers.
- · Support family choice and control.
- Consider how meeting space is arranged, where people are seated, what language/jargon is used, and how to support caregiver safety and empowerment.
- Consider cultural factors that impact relationship-building (e.g., language, tone, what questions are asked and how, a particular group's experiences with the educational system.,

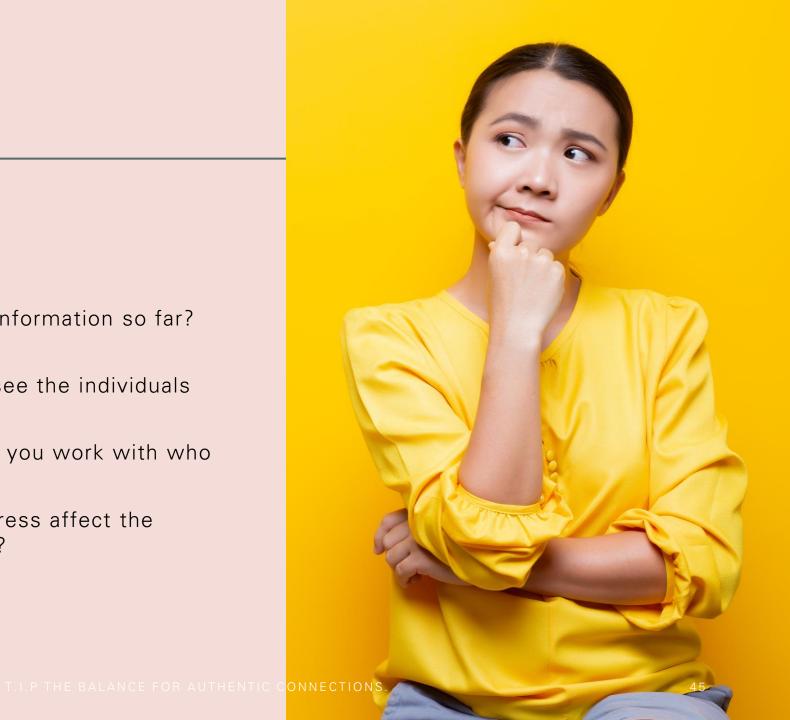






Time for PAUSE

- 1. What is your reaction to the information so far? Did anything surprise you?
- 2. Does it change the way you see the individuals you work with? How so?
- 3. Can you think of youth/adults you work with who have any of these behaviors?
- 4. How does/might traumatic stress affect the youth/families you work with?





Compassion Fatigue

Increased exposure to trauma affected [youth]

Organizational constraints

Ability to engage empathically with others

Unsupportive work environment

Insufficient supervision

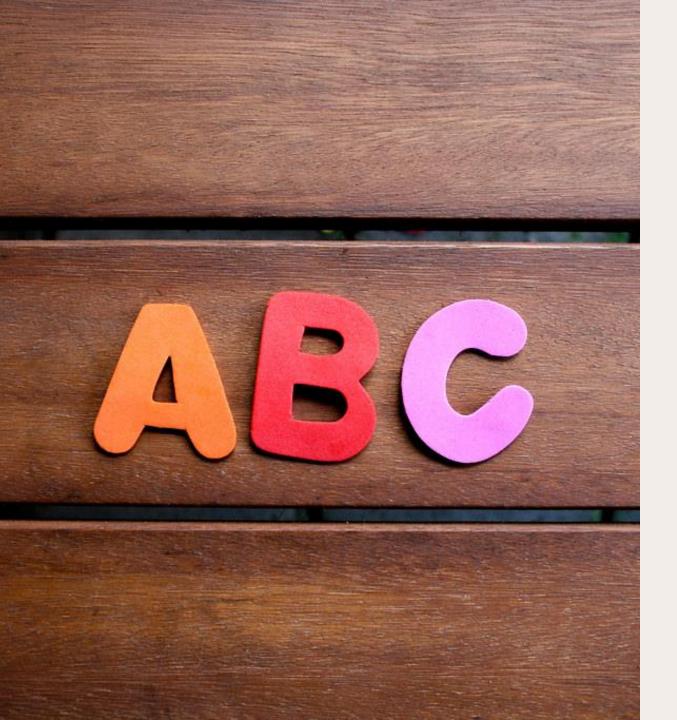
Symptoms of anxiety, intrusive thoughts, anhedonia, isolation, and career dissatisfaction



Symptoms of Compassion Fatigue/Vicarious Trauma

Emotional Roller Coaster Hyper-vigilance aster pervasive Hopelessness

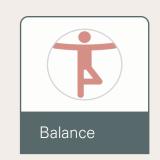
Angerissues
Sleepissues
Forgetfulness
Isolation
Self-doubt
Apathy

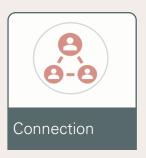


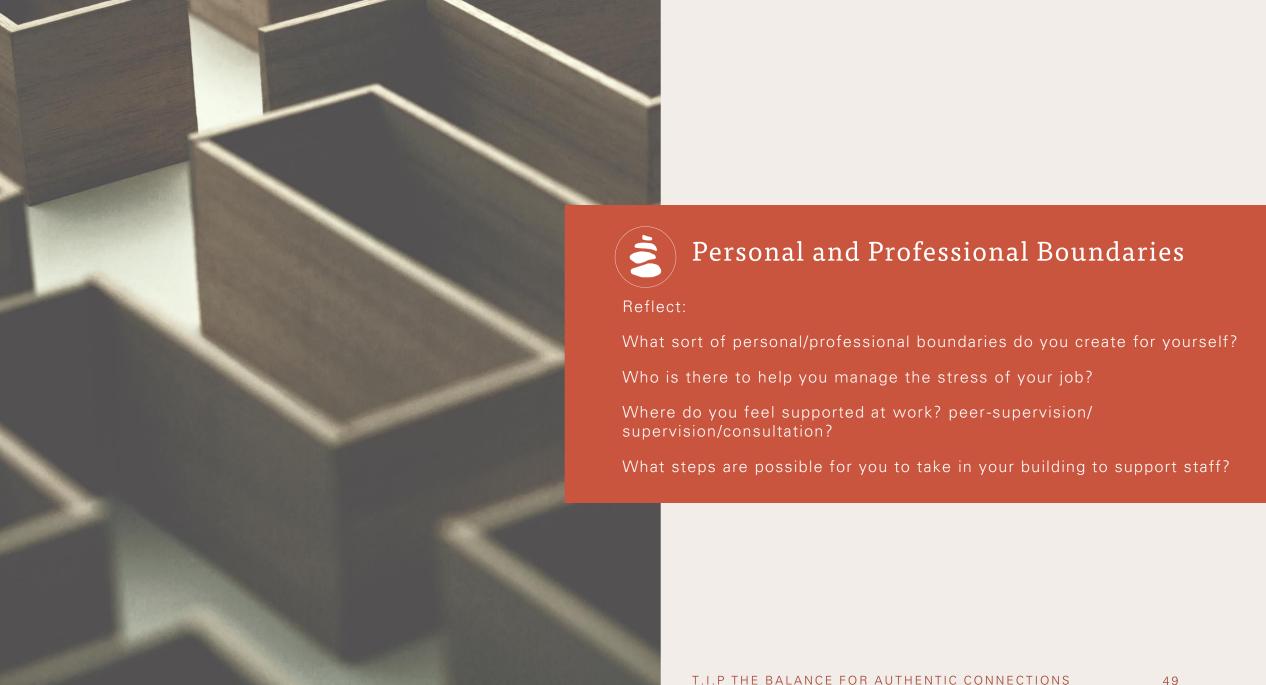


The ABC Approach











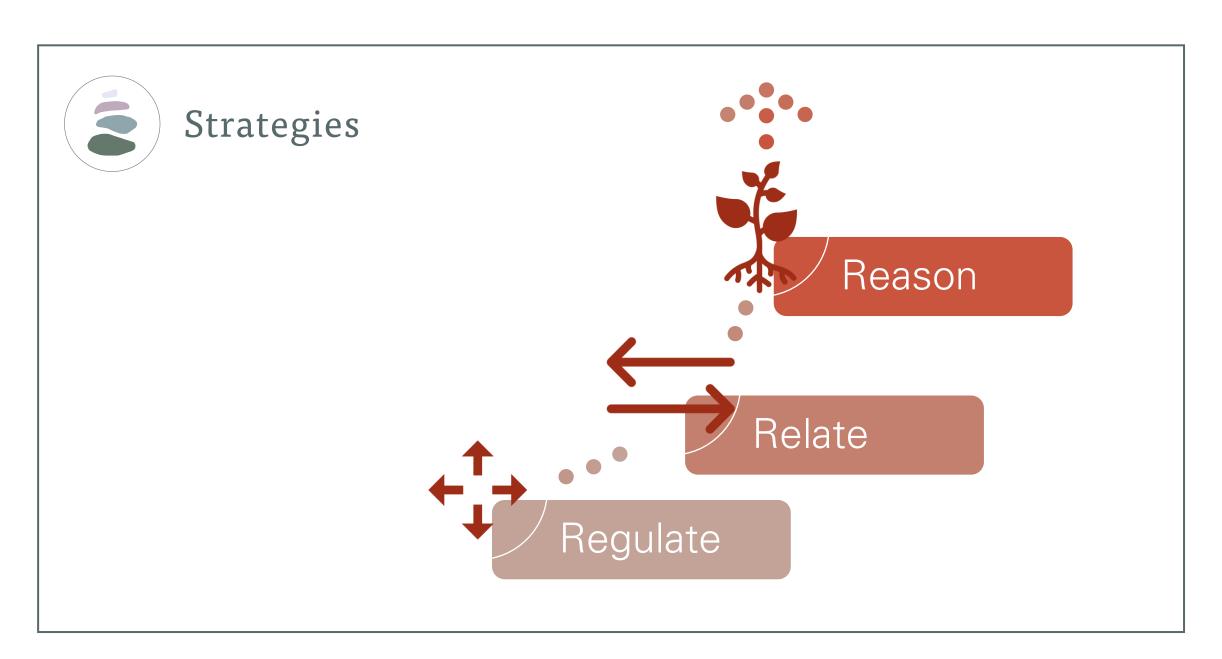
Handling Disclosures of Trauma

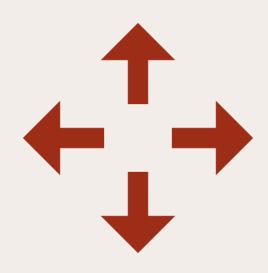
Be prepared

- Expect disclosures
- Know agency policies & protocols
- Know state reporting laws
- Discuss confidentiality & reporting requirements
- Have referral info available

After disclosure

- Acknowledge & validate
- Remind about confidentiality & reporting requirements
- Follow up & stay connected





Start at the Bottom:

Regulate

- Manage your own reactions
- Recognize that the individual's behaviour is communicating feelings or loss of control
- Validate the individual's emotion then guide toward calm
 - Limit questions
 - Call on practiced proactive strategies/exercise



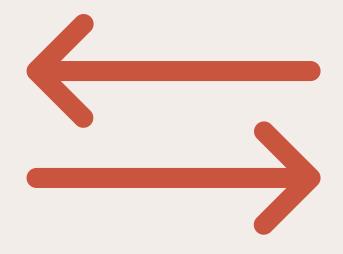
W Regulate:

Consider the Environment:

- Create quiet/safe spaces
- Be aware of lighting and background noises
- Encourage respect for personal space
- Develop predictable routines
- Provide advance notice for transitions and changes of routines
- Create opportunities for sensory organizing movement throughout the day

Proactive Strategies:

- Reorient to the present
- Focus on immediate environment
- Imagery
- Breathing/ mindfulness meditation/ yoga
- Exercise/ experience with nature
- Teach about the brain & senses & how they react



Next Step Up:

Relate

- The connection between youth who have experienced trauma and adults is essential to the healing process
- The brains of children who have experienced trauma may have learned to associate adults with negative emotions
- Youth benefit from positive interactions with adults



Relate:



First regulate with the youth, then Relate:

- Tone of voice and volume?
- Youth's relational needs? What communication modes will support them in this moment?
- Body language to support a relationship?
- Positive communication
- · Listen without trying to solve
- Avoid trying to make it better

Build Empathy with Youth:

- REFRAME: "What happened to you?" not, "What's wrong with you?"
- REFRAME: "Symptoms" are adaptive coping necessary to survive, not as pathology
- REFRAME: "Behaviors" as communication that can lead to understanding
- Trauma-related symptoms are typical reactions to atypical circumstances.
- The individual is a survivor. Celebrate their survival mechanism(s)



At the Top:

Reason

Think Consequences (vs. Punishment)

- Consistent and Individualized Responses
- Appropriate to Developmental stage
- Consider triggers and experiences
- Retain youth in learning/services
- Consider function of behavior & encourage skill development
- Help youth to recognize impact
- Recognize that change is slow and incremental



Reason:



Reframe negative behavior as growth opportunity
Review strategies used and consider need for
modified or new strategies

Support autonomous decision-making and independent functioning

Emphasize student's ability to make changes

Foster hope

Celebrate healthy insights and change

Provide pro-social opportunities and encourage restorative practices, community interaction and support

Focus on future strategies



Leading Trauma-Sensitive Schools

Prepare to Adopt a Trauma-Sensitive Approach

Questions to Consider

School leadership teams consider the following questions during Phase 1:

- What is our intention as it relates to adopting a trauma-sensitive approach?
- Are all staff on the same page in understanding trauma and trauma sensitivity?
- Do we have the infrastructure in place for supporting schoolwide adoption of trauma sensitivity (e.g., a multidisciplinary traumasensitive work group)?
- Are we ready to more fully adopt a trauma-sensitive approach?

Envision Your Trauma-Sensitive School

Questi

Questions to Consider

Trauma-sensitive work group members consider the following questions during Phase 2:

- What is our current capacity in schoolwide trauma sensitivity?
- Do we have a plan for how we want to proceed?
- Are we all in agreement with the plan and areas of focus?
- How are we monitoring progress and impact?

Trauma Sensitivity With Other Approaches

Align [.]

Que

Questions to Consider

Work groups consider the following questions during Phase 3:

- How does traumasensitivity align with other universal approaches used at our school?
- How can professional development opportunities be aligned across approaches?
- How can we embed trauma-sensitive practices into existing structures and processes (e.g., work groups, implementation and assessment tools)?



Sensitivity

Sustain Trauma

Questions to Consider

Work groups consider the following questions during Phase 4:

- What is/isn't working related to our traumasensitive action plans (schools consider what their data is saying related to impact of adopting this approach)?
- What goals and action steps need to be adjusted or modified?
- What's missing that needs to be considered?
- How do we sustain traumasensitive practices associated with positive outcomes?
- How do we educate others about our lessons learned?
- What else can we do to support a trauma-sensitive approach within our school and beyond?





Trauma-Informed Care Approach

The Trauma-Informed Care Approach realizes the widespread impact of trauma, recognizes trauma is pervasive, understands potential paths for recovery, and realizes recovery is possible!



There is hope beyond hurt

Trauma and toxic stress involve feeling overwhelms by difficult life experiences that can lead to physical, emotional, and substance use problems.

Flight
Workaholics
Overthinker
Perfectionist
Difficulty sitting
still

Fight
Anger Outbursts
Narcissistic
Explosive Behaviour
Controlling

Trauma Responses

Freeze

Dissociation

Isolating

Numb

Difficulty Making

Decisions

Fawn

People Pleaser

Lack of Identity

Overwhelmed

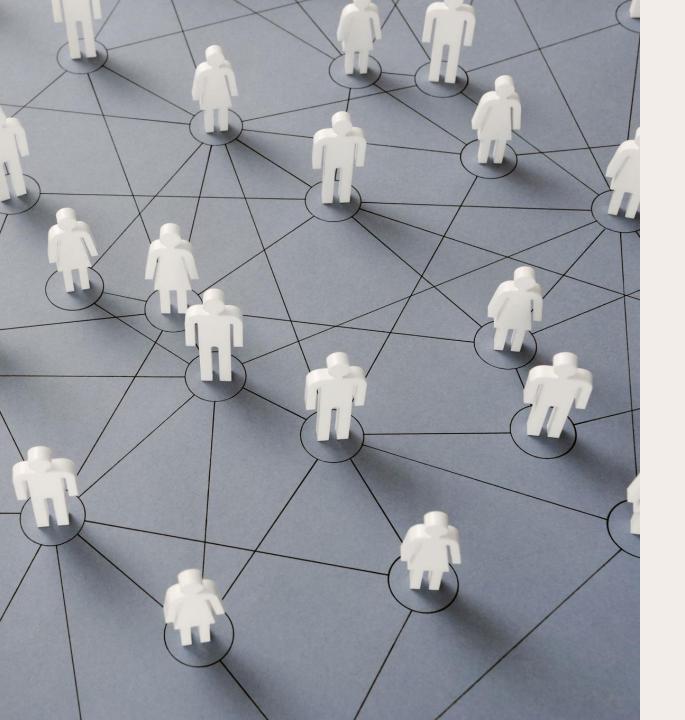
Codependent



We Can Help. Healing Is Possible.

Who Has Experienced Trauma







Working together to empower transformation and wellness.



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