



Learner Identity: Helping students find their voice in English CHIA SUAN CHONG

1st March 2024

CONF 2024

Languages Canada Conference 2024

My relationship with the Japanese language





Mike's relationship with the German language







Learning a language is different from other subjects because it is a deeply social event and is more than learning skills or rules. It's an alteration in self-image and an adoption of new ways of being.

Zoltan Dörnyei

Rap Music in Canada





Meryam Saci



Drake

Snak the Ripper



2.3 BILLION PEOPLE SPEAK ENGLISH

2.3 billion speak English



That's about **30%** of the world!

VOICES Elementary (Book 2)



1.85 BILLION SPEAK ENGLISH AS A SECOND LANGUAGE

First-language English speakers: 380–450 million (17–19%)

That means that about **83%** of English speakers speak it as a second language!



VOICES Elementary (Book 2)



Let's talk about your English!

- 1. I use English when...
- 2. My voice in English is different from my voice
 - in my first language because...
- 3. I want to speak English like...
- 4. I feel... about my English.

My English

- What do you use English for?
 - a work
 - b chatting with people online
 - c watching films
 - d travel
 - e study
 - f other: _____
- 2 Who do you use English with?
- 3 Do you feel more confident speaking, writing, listening or reading? Why?

 Do you watch films, read websites or listen to music in English? Yes / No How do you feel when you do these things? Why?



5	Do you speak with or write to your friends or colleagues in English?Yes / NoHow do you feel when you do that?Why?				
5	 How much do you agree with these sentences? (1 = I completely disagree; 5 = I completely agree) a I want to speak good English so people can understand me. b I need to have perfect grammar for people to understand me. c I want to speak like a British or American person. d I like my pronunciation when I speak English. e I think it's cool when people mix different languages when they speak or write. 				

EXPLORE MORE!

NATIONAL GEOGRAPHIC Do you know someone in your country who speaks English well? Look for a video online of them speaking English. Find out how they learned English and what they do to practise.

19

Voices Elementary (Book 2)





What would you say to him?

2 hrs

Honestly, is it possible for a non-native speaker to speak English like a native one cause I've been trying hardly to be as a native speaker but I feel that it's impossible. please, advise me !

v

Like · Comment

If you want to speak English like natives, you should learn how to move your tonge, your jaw and your lips to utter the sounds correctly instead of simply imitating them. But I should warn you that it is a hell of a difficult process to learn, but it's not impossible.

23 hrs · Like · 🖒 2

2 hre · Like · 1

Spend time in the UK.

Perhaps, it would also be good for you to concentrate on some crucial aspects of connected speech, such as assimilation, elision, and linking. I wish you good luck! If you want to speak English like natives, you should learn how to move your tonge, your jaw and your lips to utter the sounds correctly instead of simply imitating them. But I should warn you that it is a hell of a difficult process to learn, but it's not impossible.

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Why is that meaningless effort to be a native like ? Each speaker brings his/her own identity and culture to English and this is absolutely fine. This must be seen as an advantage not a disadvantage as long as you are intelligible and have effective communication skills in your second language. Being such stick to native norms is just discouraging for language learners and time wasting for language teachers.





Image from The New Yorker, 2018





Image from Beano.com



We argue that while negative attitudes to L2 pronunciation are common and in fact can be observed in many scholars' insistence on a nativelike accent – a 'standard' accent...

Lindemann, Litzenberg, & Subtirelu (2013)

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Lindemann, Litzenberg, & Subtirelu (2013)

QUESTIONS INTONATION

RISING INTONATION -

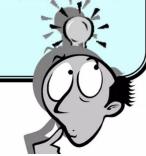
CLOSED QUESTIONS with a yes or no answer.

FALLING INTONATION

 OPEN QUESTIONS or WH- QUESTIONS beginning with (what, which, when, who, whose, why, where, how). Let's Remember This

When the sentence shows an action that is not sure or in doubt, the intonation goes up a rising intonation is used.

If a sentence shows an action that is sure or certain, the intonation goes down a falling intonation is used.



DOUBTFUL or NOT SURE

You are planting rice. She is cooking banana. He is harvesting vegetables. They are eating fruits. We are flying kites.

CERTAIN or SURE

You are planting rice.↓ She is cooking banana.↓ He is harvesting vegetables.↓ They are eating fruits.↓ We are flying kites.↓

Sentence level Intonation

Falling intonation Most statements in English



- 'I worked on Monday'
- 'It's going to rain today'

Wh questions like 'Who', 'What', 'Where', 'When'

- 'How can I help you?'
- 'What time does it start?'
- 'Where does your friend live?'

Low energy emotions

- 'Not really' (disinterest)
- 'Sure that would be great' (sarcasm)
- 'It's nearly finished (boredom)

Rising intonation



Questions with a "Yes" or "No" answer

- Did you like it?
- Is your name Kate?

Requesting clarification, indicating uncertainty

- 'What did you say?'
- 'That's not what you wanted, was it?'

Express high-energy emotions

- 'Stop it' (anger)
- 'Oh my gosh, that's amazing!' (excitement)
- 'Did you hear what happened!' (shock)

Mixed Intonation

Choice questions (up on the first, down for the second)

- 'Would you like full cream or light milk?'
- 'Is it new or used?'

No.	Tone	Symbol	Attitude/Emotion	Response
1.	Level	[-]	routine, boredom, disinterest	Yes [-]
2.	Fall	[]]	finality, certainty	Yes [
3.	Rise	[†]	invitation to continue, request for information, offer to provide information, excitement	Yes [
4.	Fall - rise	[~]	limited agreement, hesitation, pleading, having reservations.	Yes [
5.	Rise - fall	[/]	strong feelings of approval, disapproval or surprise, agitation, sarcasm, being impressed	Yes [

Taken from https://www.researchgate.net/figure/Intonation-patterns-according-to-attitudes_tbl3_328254403



Verbal communication



Taken from Voices Intermediate Book 4

How are the way we use and interpret

these paralinguistic features affected by:

- our first language?
- our culture?
- our personalities?



COMMUNICATION SKILL

Dealing with intonation misunderstandings



Sometimes, when people have different intonation to what you usually hear, it can surprise or confuse you.

If you're confused by someone's intonation Ask yourself: What impression (e.g. rude, bored) are they giving me and what's giving me that impression? If the reason is their intonation, you could ...

- ask yourself what else intonation could mean.
- ask them to clarify what they mean.



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If someone misunderstands your intonation

Find out what it is they misunderstood – was it your words, your body language or your intonation? If the reason is your intonation, you could ...

- have a conversation about what you really mean.
- explain how intonation is different in your first language.

Voices Intermediate (Book 4)



Useful language Dealing with intonation misunderstandings

Checking what someone's intonation means I'm sorry, but what did you mean by that?

I'm not sure if I understood you correctly, but are you (upset) with me? When you said ... did you mean you were (pleased)?

When someone misunderstands you

Sorry, I didn't mean it that way. I'm afraid you might have misunderstood me. I didn't mean to be/sound (rude) at all. I'm sorry, maybe it came across the wrong way.



CLEAR VOICE Using sentence stress (1): stressing words for emphasis



When we put stress on a word, the intonation changes. This makes us notice that word. This can happen when we're trying to emphasize the word, correct what someone is saying, or contrast the word with something else. She prefers rap to jazz. – not anyone else She prefers rap to jazz. – but not necessarily to other types of music

She <u>prefers</u> rap to jazz. – she likes rap more than jazz

Students need to be taught the communicative strategies that aid successful cross-cultural communication... These strategies include the accommodation of different linguistic and sociolinguistic norms and a range of repair strategies which can be used in the face of misunderstanding.

Andy Kirkpatrick (2007)



Hanging out with the cuadrilla







Natalia has been meeting up with Killian every week to practice chatting in English. She finds it easy to understand Killian's English and really enjoys their conversations. She told him that she'd love to know more people she could speak English with. So one day, Killian introduced her to his English friends. Natalia was very excited, but she soon started feeling lost during their conversations. When they were speaking about the TV programmes they watched and the snacks they ate when they were children, Natalia found it hard to follow what they were saying. She became less confident about her English and was very quiet during these conversations.

Adapted from VOICES Intermediate Book 4



Why are group conversations so difficult?

Voices Intermediate (Book 4)



Why are group conversations so difficult?

- 1. Everyone is talking about something you don't know about.
- 2. There are more voices, more noise, and more people talking at the same time.
- 3. Everyone in the group is different in their own way.
- 4. It feels like there are more people watching us and judging us.



COMMUNICATION SKILL

Managing group conversations

• Listen and watch. Learn the rules of the group.



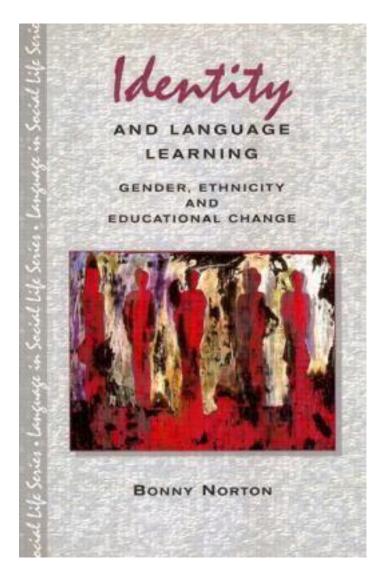
- Ask questions when you don't understand. Help them to notice that you're not following the conversation.
- Plan what you want to say and wait for the right moment. If you can't find the right moment, try to link what they're saying to what you want to talk about.
- Remember: Group conversations can be very difficult for many different reasons. If you can't follow the conversation, the issue might not be your language skills.



Using Roleplays

- 1. Everyone is talking about a popular place in town that they all know. You are the ONLY person who doesn't know what they are talking about.
- 2. Everyone is talking about their favourite food. They are speaking quickly and there is a lot of interruption in the group. You really want to tell them about YOUR favourite food.
- 3. Everyone is talking about the people in their family except one quiet member of the group. You notice this and try and include that person.





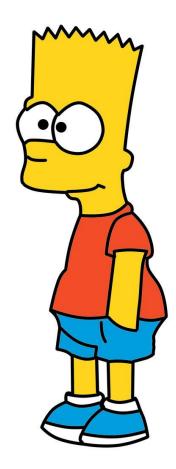


Image Creator: https://pixy.org/ Credit: https://pixy.org/1022133/ Copyright: CC BY-NC-ND 4.0



Think of a time when you were speaking English and you felt that people did not see you the way you wanted to be seen.

Now, think of a time when you felt confident speaking English and you felt that you were able to successfully make the impression you wanted to.

Taken from Voices Advanced



COMMUNICATION SKILL

Finding your voice in English



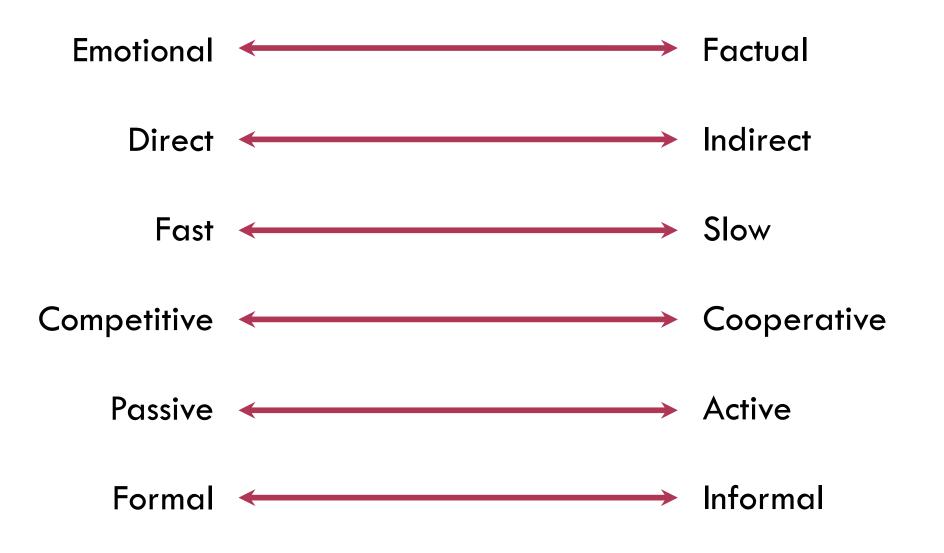
Sometimes, we might feel like other people are not seeing us the way we want to be seen. Consider these tips:

- Be aware of how the situation is making you feel.
- Consider how you want others to see you and the impression you want to make.
- Alter how other people might see you in that context by ...
 - 1 talking about an area of expertise you want them to know you for.
 - 2 sharing stories about yourself in roles that you want them to see you in.
 - 3 sharing your knowledge with them.

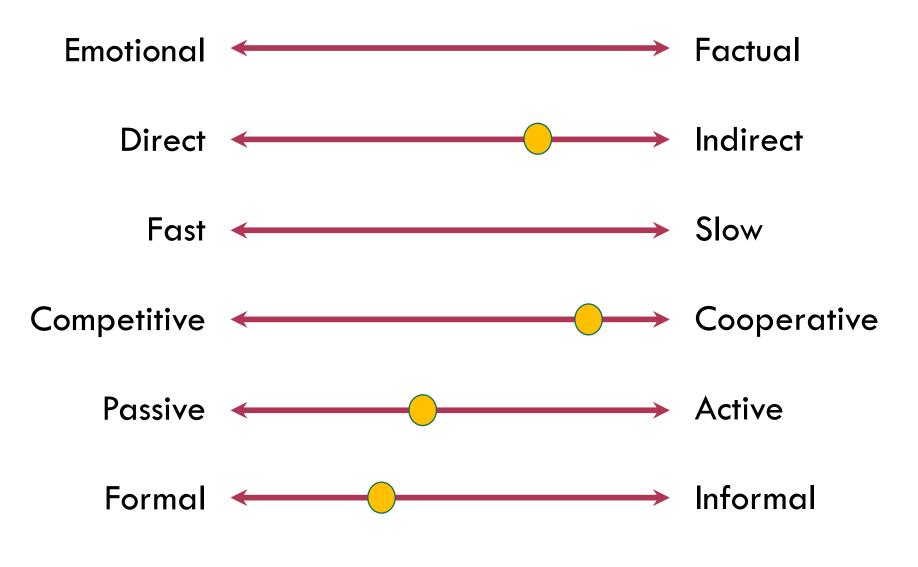


César likes being a nice guy and when he asks for favours, he tries to do it in a way that won't create trouble for anyone. César doesn't like disagreeing with people. When he gives his opinions, he tries to do it gently and not force his opinions on others. So when Peter first joined César's group of friends, César was surprised at how Peter would casually put his arm on César's shoulder and openly talk about his opinions on things. Also, whenever someone told a story, Peter always had a better story to tell. Peter was confident, but César wasn't sure if he was comfortable with the way Peter behaved.

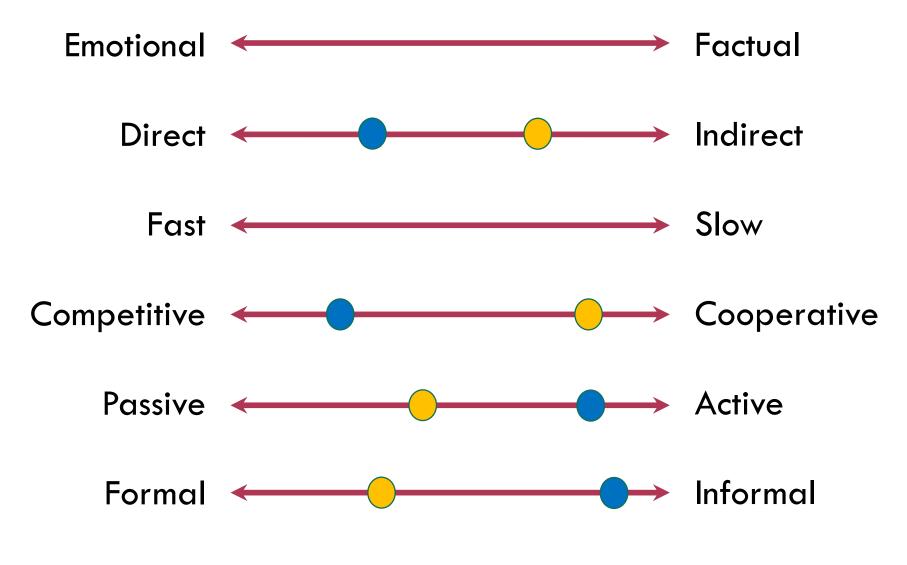
Communication styles



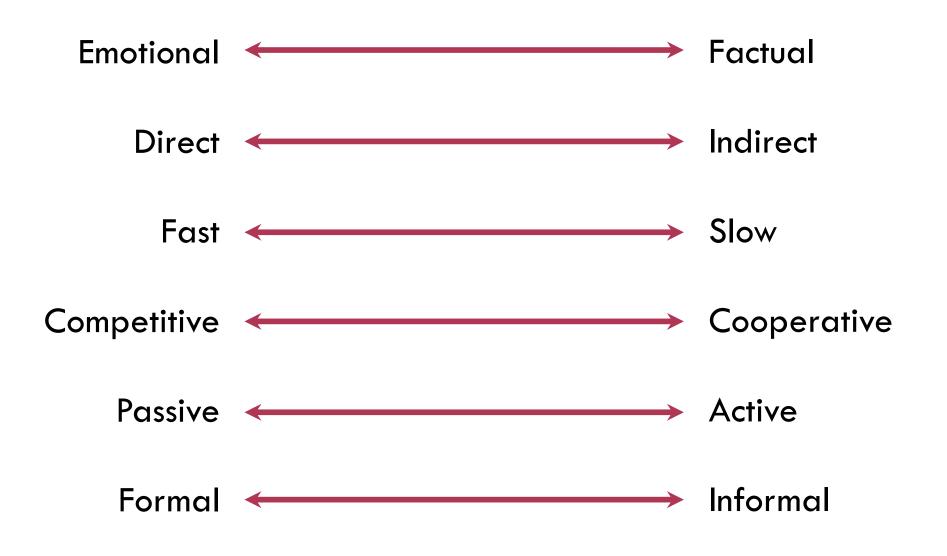
César's communication style



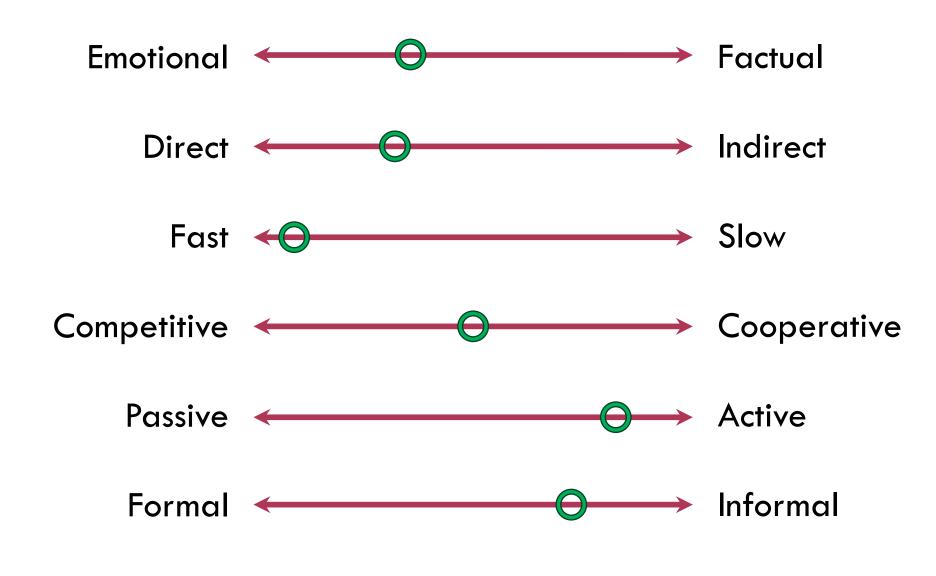
César's and Peter's communication style



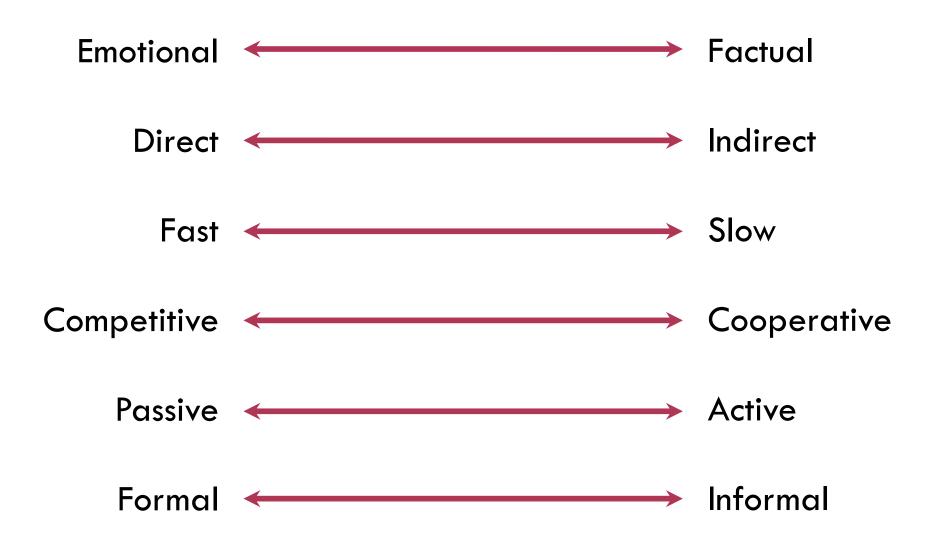
Your default communication style



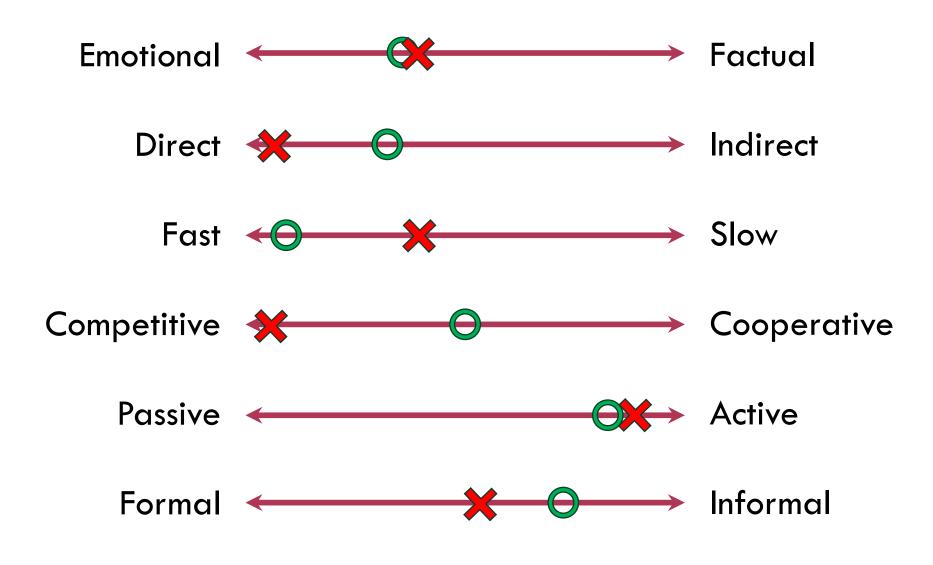
Your default communication style



Their default communication style



Your default communication style



factors most likely to bring success

which factors are most likely to bring success?

% high level of customer service



?% effective communications

% high level of employee engagement

71% strong executive leadership

8% efficient productivity



9% continuous quality improvement



8% strong sales and marketing capabilities

Harvard Business Review

Join our upcoming webinar with Chia!



Five Tips for Developing Students' Communication Skills and Intercultural Skills

with Chia Suan Chong

March 7, 2024









THANK YOU FOR LISTENING! CHIA SUAN CHONG Co-Author of VOICES

Author of Successful International Communication





VOICES

Develop your voice in English

A1 to C1



A seven-level, integrated-skills series offered in British and American English for young adults and adults.

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