# FRENCH LANGUAGE PROGRAMS RESEARCH



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LANGUAGES CANADA ANNUAL CONFERENCE

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# RESEARCH OVERVIEW



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#### **Scoping study**

Secondary research – collection and analysis of existing data

- Use of French language worldwide
- Research on French language schools worldwide (global supply)
- Number of French language travel (FLT) students worldwide





# FRENCH LANGUAGE USAGE



NUMBER OF FRENCH SPEAKERS WORLDWIDE

- 220 million French speakers worldwide
- Official language in 29 countries
- It is predicted that by 2050, French will be spoken by **700** million speakers (increase from 3% to 8% of the world population)
- 120 million learners of French as a foreign language worldwide
- Number of FLT students: ???

**Source:** International Organisation of La Francophonie, 2015

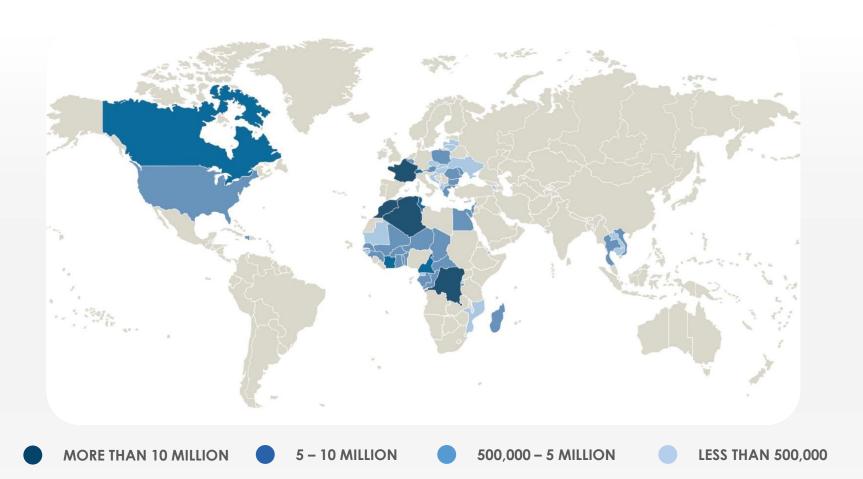




# FRENCH LANGUAGE USAGE



REGIONAL DISTRIBUTION OF FRENCH SPEAKERS



Source: International Organisation of La Francophonie, 2015



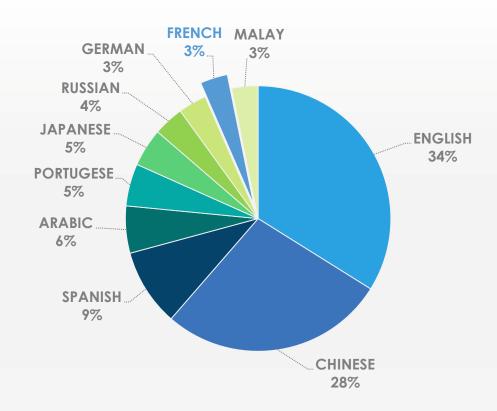




## FRENCH LANGUAGE USAGE



NUMBER OF INTERNET USERS BY LANGUAGE SPOKEN



Source: Internet World Stats, 2015





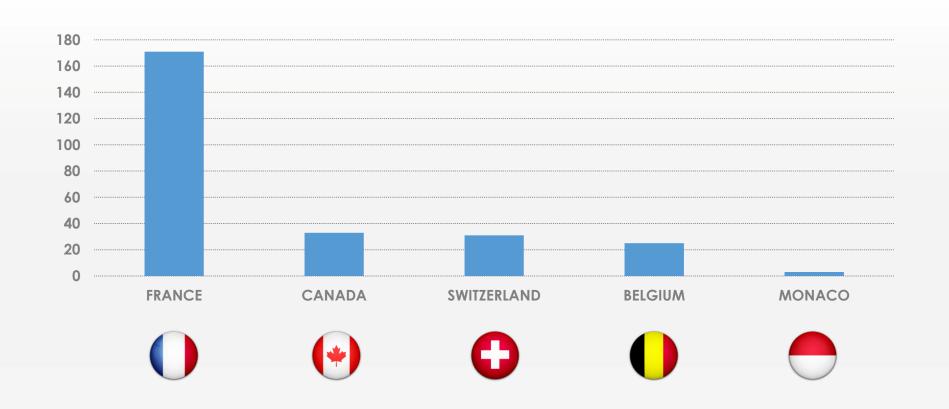


## GLOBAL SUPPLY



NUMBER OF FRENCH LANGUAGE SCHOOLS IN SELECTED DESTINATIONS





Source: StudentMarketing, 2015

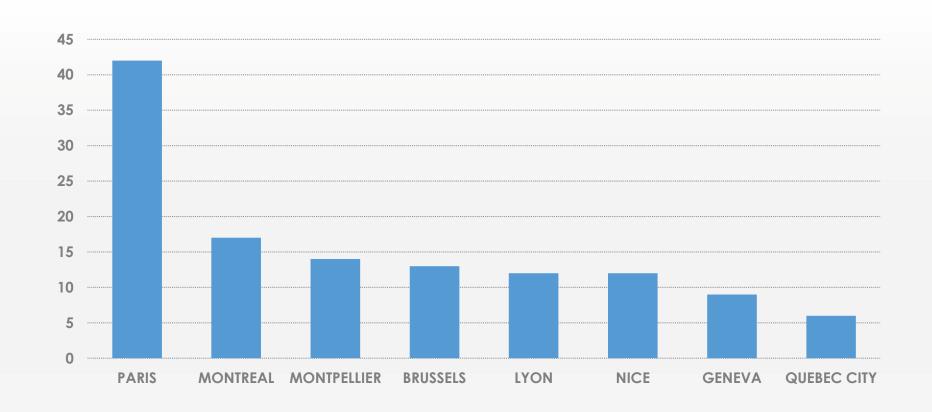




## GLOBAL SUPPLY



CITIES WITH THE HIGHEST NUMBER OF LANGUAGE SCHOOLS



Source: StudentMarketing, 2015





# FRENCH LANGUAGE MARKET Studentmarke



#### NUMBER OF FRENCH LANGUAGE STUDENTS IN CANADA

7,044 FLT students 5% of all students enrolled at LC schools

- 584 were juniors
- Average length of stay of FLT students lower than that of FLT students: 9 weeks vs. 11.9 weeks
- 56% of FLT students stayed between 4 – 12 weeks



Source: Languages Canada, 2015



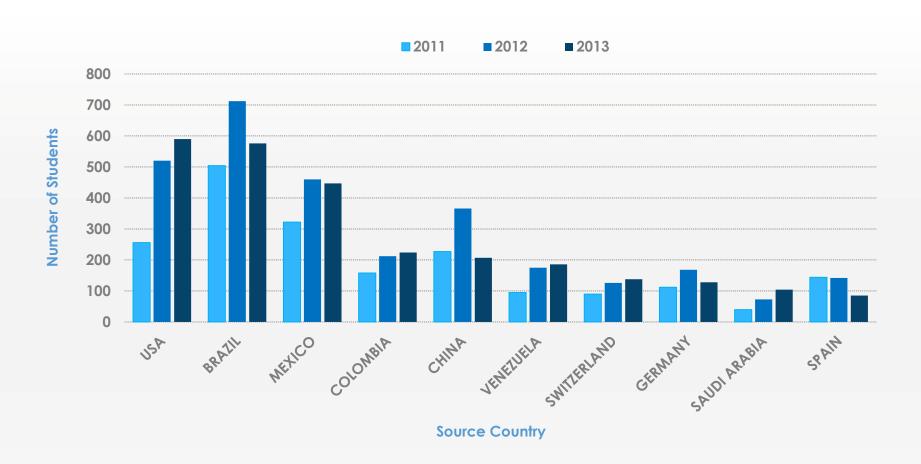


### FRENCH LANGUAGE MARKET



NUMBER OF FRENCH LANGUAGE STUDENTS IN CANADA

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Source: Languages Canada, 2014





# FRENCH LANGUAGE MARKET



CURRENT PATTERNS IN THE FLT SEGMENT IN CANADA

- What do the current patterns show?
- · Students from across Canada represent a significant share out of all students

42%

- PROMOTION WITH CANADA on-shore agents there are currently 73 in Canada
- Proximity plays an important role



of students coming outside of Canada were from the Americas

- PROMOTION OUTSIDE OF CANADA
- Identification of suitable source countries to be targeted by marketing activity

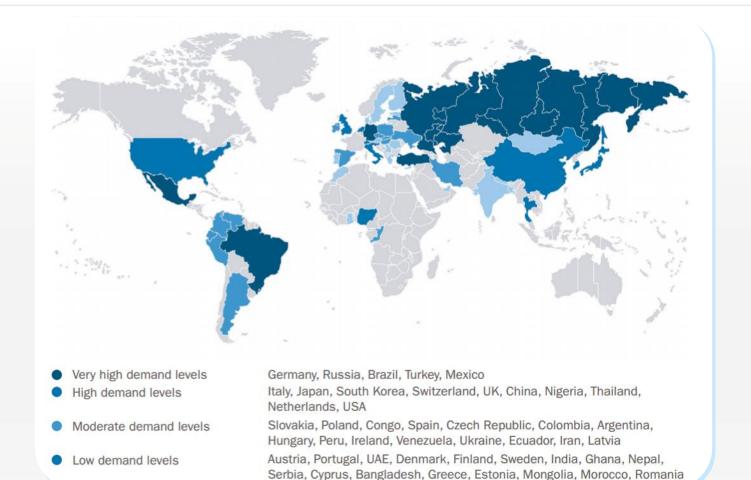
Source: Languages Canada, 2014







#### DEMAND FOR FRENCH LANGUAGE HIGH SCHOOL PROGRAMS



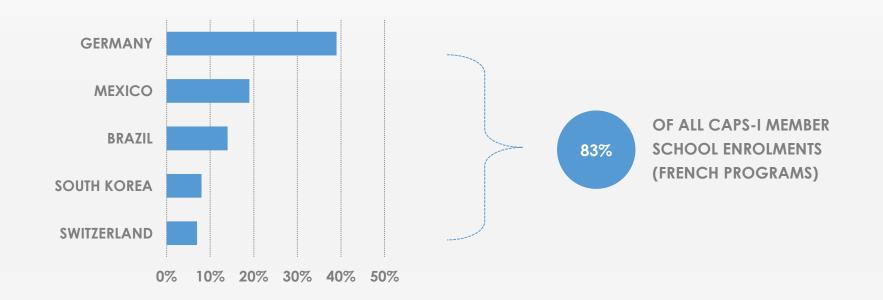
Source: CAPS-I, 2014; StudentMarketing, 2014







In the 2013/14 academic year, the top 5 source markets of international K-12 students enrolled in **French language programs in Canada** were:



Source: CAPS-I, 2014; StudentMarketing, 2014







#### MOTIVATIONAL FACTORS AS REPORTED BY INTERVIEWED AGENTS

#### Why Canada

- Bilingual destination/environment
- Family background or immigration reasons
- Canadian culture
- Quality and reputation of educational institutions
- Affordable/competitive price
- Interest in further studies in Canada
- Safe place to be

#### Why destinations other than Canada

Distance (proximity)

Costs (less expensive) (

Other destinations are more attractive in general igoreans

Not the "real" French in Canada (

Visa issues (delays/refusals)

Lack of promotion (

Source: CAPS-I, 2014; StudentMarketing, 2014







# RESEARCH OVERVIEW



WHAT DO WE KNOW NOW?

- FLT is an under-documented segment of the language travel industry
- Absence of a universal body that would measure the segment
- Canada is the only destination doing French language program measurement
- Ratio of ELT vs. FLT students in Canada: 95% vs. 5% (99% vs. 1% in the K-12 segment)
- French language courses are promoted by 10% 20% of education agents

Source: Languages Canada, 2014, CAPS-I, 2014, StudentMarketing, 2015









#### SUGGESTED STEPS TOWARDS MEASURING THE SECTOR

#### **GLOBAL PRIMARY RESEARCH**



Target providers; n=250

#### France, Canada, Switzerland, Belgium

To acquire information about source markets, booking channels & patterns



Target agents; n=16,000

#### Worldwide

To acquire information about demand levels, customer preferences, opportunities and challenges



- To help understand the global potential for French language programs
- To provide a destination overview where Canada sits in comparison to other destinations
- To identify the most promising source markets
- To identify the most effective marketing techniques
  - e.g. trade missions, FAM tours, online marketing
- To help determine how to promote Canada as a FLT destination
  - unique selling points, e.g. bilingualism
- To deliver an insight into customer preferences
  - purpose of study, course type, average length of stay, accommodation
- To identify any barriers related to promoting French language programs



# THANK YOU







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